



2015 EVENT DIRECTORY

NFMT[®] ORLANDO

nfmt.com/orlando

conference info **8** | exhibitors **28** | maps **46**

We hope to see you at
NFMT Orlando
October 27-28, 2015
Orlando, FL

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THE CARRYALL® 500:
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"BANK ON CARRYALL" SALES EVENT: BUY NOW. PAY LATER. From now through Dec. 31, 2015, qualified commercial buyers can purchase any new 2015 or 2016 Carryall® utility vehicles with no payments for six months. Or lease new 2015 or 2016 Carryall 500 and 700 utility vehicles with special financing of 2.9% APR for 36 - 48 months or 3.9% APR for 60 months. For program details or to request a demo, visit www.clubcardealer.com/carryallpromotions.



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Schedule

TUESDAY

- | | |
|--------------------|-----------------------|
| 8:00 – 10:50 am | Conference Sessions |
| 11:00 am – 3:00 pm | Expo Hall Open |
| 1:45 pm | \$1,000 Prize Drawing |
| 2:00 – 3:00 pm | Networking Party |
| 3:10 – 5:00 pm | Conference Sessions |

WEDNESDAY

- | | |
|-----------------|-----------------------|
| 8:00 – 10:50 am | Conference Sessions |
| 11:00 – 2:00 pm | Expo Hall Open |
| 1:45 pm | \$1,000 Prize Drawing |
| 2:10 – 4:00 pm | Conference Sessions |

Welcome to the 2015 NFMT Orlando Conference and Expo!

We are thrilled to bring the NFMT (National Facilities Management and Technology) spin on facilities management education and training to the theme park capital of the world. Although we might not have rides like other attractions here in Orlando, we have packed so much into the next two days we expect you to be just as tired as if you had spent your time in a theme park. Plus we promise you'll have just as much fun!



We are kicking off NFMT Orlando with an interactive general session where you get to take part in the discussion. Get your phones or tablets ready as you'll need to text or use a web browser to give your input. Tuesday afternoon we are excited to bring a skilled panel of females together for our Women in Facilities Management panel and reception sponsored by Sodexo. Wednesday afternoon we are

feeding our attendees to the sharks with our own version of Shark Tank. Work in small groups to decide how to pitch facilities projects to the sharks.

Make sure to spend some time in the expo hall, as it has over 150 companies ready to make your life easier! In addition to the booths, you will not want to miss the QuickFire Sessions, where you can continue learning with 20 sessions during expo hall hours. Please see page 4-5 for QuickFire topics and descriptions. Plus don't forget the \$1,000 drawing takes place in the hall at 1:45 pm on both Tuesday and Wednesday.

We know there is almost too much for one person to experience while here at NFMT Orlando. That is why we launched the NFMT Members program a few years ago. As a member you'll receive access to a library of over 100 videos filmed at NFMT events throughout the years (including 17 filmed here this week). If you would like more information on the Membership program, please stop by the members lounge in the expo hall or the registration desk.

We hope the next two days are filled with exciting new ideas, fun times and FM mania.

Sincerely,

Amy Brown
Director of Education, Conferencing and Membership
NFMT Orlando
amy.brown@tradepress.com

THANK YOU TO OUR SPONSORS



Sponsor of Networking Party

Booth# 613

<http://www.bacnetinternational.org>

BACnet International is an industry association that facilitates the successful use of the BACnet protocol in building automation and control systems through interoperability testing, educational programs and promotional activities. BACnet International oversees operation of the BACnet Testing Labs (BTL) and maintains a global listing of tested products.



Sponsor of Badge Holders

Booth# 706

<http://www.clubcar.com>

Club Car, the world's largest manufacturer of small four-wheel electric vehicles, dominates the U.S. UTV market. Facilities and grounds managers everywhere rely on our commercial and industrial utility, transport and street-legal vehicles. Our Carryall utility vehicle line includes two- and automatic four-wheel drive models and two- or four-passenger models with EFI gasoline, electric or diesel powertrains. Visit booth #706 or www.clubcardealer.com/carryallpromotions to schedule a demo.



Sponsor of Grand Prize Drawing

Booth# 301

<http://www.gemcar.com>

When it comes to moving people and cargo with ease and efficiency, the vehicle you choose matters. Make the smart choice with the electric GEM. Polaris-engineered for premium comfort and long-lasting durability, the GEM features a spacious interior with a compact footprint, street-legal safety features for on-road driving, and quiet, sustainable electric power for low-cost, low-maintenance operation.



Sponsor of Audio Visual Services

Booth# 722

<http://www.dctaylorco.com>

Commercial and industrial roofing contractor D. C. Taylor Co. has been servicing customers throughout the United States for 60+ years. The company specializes in installation, reroofing, roof maintenance, and fall protection services. With service centers in six states and more than 60 service and roofing crews, D. C. Taylor Co. is poised to respond to customer needs quickly and efficiently.



Sponsor of Women in Facilities Management Panel and Reception

Booth# 217

<http://www.sodexousa.com>

Sodexo increases our client's competitiveness by delivering innovative workplace solutions that improve the building environment, increase employee engagement, and enhance workplace and organizational effectiveness. Ultimately, our commitment to Quality of Daily Life delivers tangible business outcomes and shareholder value at all levels of the organization. Stop by our exhibit booth to learn more about technical facilities careers at Sodexo.



Sponsor of the 800 Aisle Banner

Booth# 820

<http://www.select-hinges.com>

Doors last longer with SELECT geared continuous hinges, which outperform traditional hinges in schools, offices and public buildings. More than 25,000,000 test cycles (equivalent to 60+ years), Pair-Matched™ hinge leaves, lifetime lubrication, anodizing after machining and never-ending Continuous Warranty™ prove their durability. Their long product life cycle and recycled content help them meet LEED requirements. For new or retrofit doors.

BACnet SPONSORS

DIAMOND:



— Booth# 506 —

COPPER:



— Booth# 616 —

EVENT PARTNERS



— Booth# 96 —



— Booth# 95 —

BACnet International:

Continually Raising Building Standards



Leading the World in Building Protocol Standard: BACnet plays a significant role in building automation projects worldwide. In 2015, the open communication protocol for BACnet celebrated its 20th anniversary of being ANSI standard. This follows the 10th anniversary in 2014 of BACnet being published as DIN EN ISO standard. Today, there are thousands of product models and millions of devices speaking BACnet.



Improving Interoperability: BACnet International is an industry association that facilitates the successful use of the BACnet protocol in building automation and control systems through interoperability testing, educational programs and promotional activities.



Achieving the Mark of Distinction: The BACnet Testing Labs (BTL) Mark provides users with assurance that a product has passed the industry standard BACnet conformance tests conducted by a recognized, independent testing organization. The BTL Mark is a mark of distinction, achieved by more than 600 products, that many building owners and control system designers look for as a must-have in order to be eligible for a project.

PLAN TO ATTEND BACNET INTERNATIONAL'S NFMT EDUCATIONAL SESSIONS IN ROOM 330A

October 27

- ▶ 10 - 10:50 a.m. - The Facility Manager's Guide to Building Automation Systems (BASs) by Grant Winchenko with Appin Associates
- ▶ 3:10 - 4 p.m. - The Future of Building Information is Tags by Chris Hollinger with Siemens
- ▶ 4:10 - 5 p.m. - HVAC 101: Chillers and VFDs and BACnet - Oh My! by Tim Skell with ABB, Inc.

October 28

- ▶ 8 - 8:50 a.m. - Going Green; Building Blue by Ben Dorsey with Continental Industries Inc.
- ▶ 9 - 9:50 a.m. - The Integrated Office Space by Will Podgorski with Siemens
- ▶ 10 - 10:50 a.m. - BACnet Physical Connectivity by Coleman Brumley with PolarSoft

VISIT US IN BOOTH 613

▶ Discover More Today: www.bacnetinternational.org

QUICKFIRE SESSIONS

on the Expo Hall Floor

Tuesday, October 27

11:30 am – 11:50 am

CIRSCO

Maintenance For Existing Roofs

Hig Rodriguez Dillinger

The consensus among roofing industry trade experts, manufacturers, consultants and roofing contractors is that proper maintenance of roof systems can increase the performance life of existing roofs by as much as 20% to 30% beyond the warranted term. The extra years of performance can mean that during the normal life of a facility, at least one roof replacement can be eliminated entirely.

12:00 pm – 12:20 pm



Facilities Management Redefined

Rebecca Smith

The industry of Property Ownership and Facilities Management has never been more complex. It's not enough to operate a facility and keep up with the maintenance requirements. Today's Managers are responsible for assessing the facilities' needs, creating budgets, coordinating the work, and ultimately following up with warranty requirements. The latest technology has conquered the challenge by creating a single data source that offers comprehensive control of your facilities' needs. It's so simple, it's amazing!!!

12:30 pm – 12:50 pm



Learn how integrating iOS & Android apps into your day-to-day will save you time and money

Chris Kluis

- Data Gathering
- Lock out, Tag out
- Proof of Presence
- Mobile Knowledge Base

1:00 pm – 1:20 pm



Evaluation of Steam Cleaning in AHU Coil Sanitization and Energy Conservation

Jeff Nack

Research on heating ventilation and air conditioning (HVAC) systems has indicated that microbial contamination is an immediate problem when it concerns the indoor environment and human health. A study has been performed to determine the effectiveness of steam cleaning latent clogged debris from on or within evaporator coils of an HVAC that is restricting airflow, as well as causing poor air quality.

1:30 pm – 1:50 pm



Trends Influencing Ladder, Scaffolding and Aerial Lift Product Design and Applications

Randy Marzicola

Take a look at, disruptive technology, trends affecting ladder, scaffolding and aerial lift product design and applications. How do these things influence your decision making when it comes to picking the right equipment?

Join us on the expo hall floor at the end of the 100 aisle on both Tuesday and Wednesday as we offer quick 20 minute educational sessions sponsored by our knowledgeable exhibitors.

Wednesday, October 28

11:30 am – 11:50 am



How Compact Lifts Can Change Your Facility

Ebbe Christensen

Overview for Building Maintenance and what it means to the bottom line. Latest new technology trends in the market and how it can benefit your Facility. Safety Initiatives and the importance of training.

12:00 pm – 12:20 pm



The Advantages of a High Performance Polymer Roofing Tile System

Mike Ward

DaVinci Roofscapes is a United States manufacturer of high performance polymer roofing tiles that simulate nature's stone slate or hand-split wood shake. Products are designed for aesthetically pleasing, long-life steep slope roofing applications. Session will focus on:

- The superior performance design characteristics of high performance polymer tile
- Manufacturing methods and controls that assure consistency
- Aesthetic considerations including profile specifications, surface designs, colors, and blends

12:30 pm – 12:50 pm



Build Your Career with an IFMA Credential

Randy Olson

Earning an IFMA credential will ensure you stand apart from the competition by helping you advance your career and achieve recognition. In a Quick Fire Session that you don't want to miss, Randy Olson presents "Build Your Career with an IFMA Credential." Presented for all facility management related professionals and industry suppliers, this session will help you decide which of the industry leading IFMA credentials is right for you.

1:00 pm – 1:20 pm



The Business of Maintenance Management

Ray Kharawala

A vital component of a successful career is good communication. Good communication is your ability to effectively communicate what you do day to day and share results so that others in your organization can quantify the impact that you bring. Administration doesn't always speak the "language" of the Facilities Department; this often leads to them misinterpreting your message. If you speak in their terms, communicating your needs and successes so they understand, your chances of getting approval for request will increase. Come to this session to learn how effective communication can show administration how vital you are to the organization.

Join us at the end of the 100 aisle
on the Expo Hall Floor!

SHOW HIGHLIGHTS

TUESDAY

8:00 AM: GENERAL SESSION

What Would FMs Do:
How Facility Managers Navigate Sticky Situations

Room 331 A

Join our panel of seasoned facilities experts as they navigate through different real-life scenarios. This interactive session will feature discussion and participation from the audience to help determine the best-case outcome for each situation. This real-time evaluation will help you think out-side-the-box before an occurrence happens in your building. For full details see page 12.

9:00 AM

Facility Maintenance Decisions Achievement Awards

Room 331 A

Here's your chance to learn from some of the best maintenance and engineering departments in the country. Facility Maintenance Decisions Achievement Awards winners offer insights into their successful projects and discuss lessons learned on how to start and finish a job with positive results. Audience members are encouraged to ask questions of the panelists during the highly interactive session. For full details see page 13.

1:00 PM - 2:00 PM

FMDAA Winners Meet and Greet

Expo Hall, Booth #98

While walking the Expo Hall on Tuesday, be sure to stop by NFMT Orlando booth #98 from 1 - 2 p.m. to speak with recipients of the 2015 Facility Maintenance Decisions Achievement Awards. Representatives from some of the top maintenance and engineering departments in the country will be on hand to discuss their submissions and offer insights on what made their projects rousing successes. NFMT Orlando attendees are encouraged to visit with the award recipients and bring back information gleaned from the conversations that will benefit their facilities.

1:45PM

BACnet International's Leaders of the Pack Awards

Expo Hall, Main Stage

The Leaders of the Pack Awards are given in recognition of the outstanding achievements of individuals and companies in the BACnet International community.



1:45PM

\$1,000 Grand Prize Drawing

Expo Hall

Sponsored by:



Every day at NFMT Orlando we will be awarding a cash prize of \$1,000. Complete the ballot found in your tote bag and drop it in the ballot box at the Polaris GEM booth #301 for your chance to win. Daily drawings will be held in the Exhibit Hall.

2:00 PM - 3:00 PM

Networking Party

Expo Hall

Sponsored by:



We are celebrating you! Join us in the expo hall for food and drink, along with great networking opportunities with attendees and exhibitors alike. Don't worry – the bar will be set up in BACnet International's booth so make that your first stop.

4:10 – 6:30 PM

Women in Facilities Management Panel and Reception
Sunburst Room

Join several highly accomplished panelists as they guide a discussion through major issues and trends affecting females in the facilities management industry. They will also rely heavily on participation from the audience to express as many opinions and viewpoints as possible. Topics may include work/life balance, career advancement, managing subordinates and more. Anyone is welcome to join us for this discussion. Following the session please join us for a networking reception.

Sponsored by



WEDNESDAY

8:00 – 10:50 AM

Concurrent Educational Opportunities

With over 20 educational sessions this morning — learning will be the top priority.

1:45 PM

\$1,000 Grand Prize Drawing

Expo Hall

Sponsored by



Every day at NFMT Orlando we will be awarding a cash prize of \$1,000. Complete the ballot found in your tote bag and drop it in the ballot box at the Polaris GEM booth #301 for your chance to win. Daily drawings will be held in the Exhibit Hall.

4:10 PM

NFMT Shark Tank

BOTH DAYS

VIP Pin Program

Expo Hall

Wear Your Pin For a Chance To Win \$\$\$!

Cash giveaways every half hour in the expo hall.

When you check in at Registration for your attendee badge, you'll receive an NFMT pin. Wear your pin in the expo hall and you could win \$50 cash on the spot on Tuesday and \$100 on Wednesday. The Undercover Prize Team will select winners at random.

Lunch is on Us!

Expo Hall

You don't have to go far to get a quick bite to eat, plus NFMT Orlando is helping defray the cost with a lunch coupon. The coupon is only redeemable at the food station inside the expo hall.

Social Media

#NFMTOrlando15

Use the hashtag to stay connection at NFMT Orlando and beyond. We love seeing your pictures, feedback and aha moments!

Go to **NFMT.com/Orlando** to get connected via Facebook, Twitter, LinkedIn and YouTube.





Local expertise. Local service. Local availability.
Everything counts.

You expect your HVAC system to work without a hitch. Your time is limited. Your building must maintain stringent air quality standards, and keep your occupants comfortable despite environmental extremes. You cannot afford a support network that is not tailored to your needs or lacks required capabilities. We bring unmatched customer service to you through our network of Authorized HVAC Representatives; they are the experts you can rely on. Find your local contact online. We are designed for HVAC, because in your building, everything counts. www.abb.com/drives

Power and productivity
for a better world™



SESSIONS at-a-glance

Tuesday, October 27

8:00 - 8:50 am

- 331 A T1.6S** What Would FMs Do: How Facility Managers Navigate Sticky Situations
- Tour1** OCCC: Alternative and Renewable Energy Production

9:00 - 9:50 am

- 230 A T2.2A** Big Data to Benchmarking: Enjoy the Journey!
- 230 B T2.2B** Energy Management from Audit to Implementation
- 230 C T2.2C** Keys to Easier Document Management
- 230 D T2.2D** OSHA'S Enforcement and Significant Changes in the 2015 NFPA 70E
- 330 B T2.30B** Help! I'm Being Audited by OSHA
- 331 A T2.31A** Achieving Excellence in Maintenance Operations
- 331 B T2.31B** Tax Incentives for Facility Improvements

10:00 - 10:50 am

- 230 A T3.2A** How Do I Measure Up: Establishing a Culture of Metrics in Outsourced Services
- 230 B T3.2B** An Introduction to OLEDs: The Other Solid-State Lighting Technology
- 230 C T3.2C** 5 Steps to Achieving Maintenance Operations Utopia
- 230 D T3.2D** ADA Compliance: An Ounce of Prevention is Worth a Pound of Cure
- 330 A T3.30A** The Facility Manager's Guide to Building Automation Systems
- 330 B T3.30B** Indoor Environmental Quality - LEED & Beyond
- 331 A T3.31A** Top Five Tips to Mitigating Summer and Winter Conditions
- 331 B T3.31B** BIM for Facility Management Case Studies

11:00 - 3:00 pm Expo Hall Open

11:30 am **QuickFire: Maintenance For Existing Roofs by CirSCO**

12:30 pm **QuickFire: Learn how integrating iOS & Android apps into your day-to-day will save you time and money by Mintek**

1:00 pm **QuickFire: Evaluation of Steam Cleaning in AHU Coil Sanitization and Energy Conservation by Pure Air Control Service**

1:30 pm **QuickFire: Trends Influencing Ladder, Scaffolding and Aerial Lift Product Design and Applications by JLG**

1:45 pm

BACnet International Leader of the Pack Awards

1:45 pm

\$1,000 Daily Drawing
Sponsored by Polaris

2:00 - 3:00 pm

Networking Party
Sponsored by BACnet International

3:10 - 4:00 pm

- Tour2** OCCC: The Scale of Big Buildings without Big Budgets
- 230 A T4.2A** Maintenance Planning and Scheduling Made Simple
- 230 B T4.2B** Energy Efficiency: Beyond Capital Budget Constraints
- 230 C T4.2C** What's Your Grade? Calculating Your Maintenance Performance Index
- 230 D T4.2D** Making Sense of Fire Sprinkler System Inspection, Testing and Maintenance Reports
- 330 A T4.30A** The Future of Building Information is Tags
- 330 B T4.30B** Infection Control: Expecting the Unexpected
- 331 A T4.31A** Why Does My Stucco Crack?
- 331 B T4.31B** ISO14001: Long Term Environmental, Social and Economic Impact on Future Facilities Operations

4:10 - 5:00 pm

- 230 A T5.2A** Make Evidence Based Decisions About Water Safety and Legionella
- 230 B T5.2B** Continuous Insulation and Air Barriers for High Performance Framed Wall Assemblies
- 230 C T5.2C** Managing Grounds in Winter Months: Best Practices for Snow and Ice Management
- 230 D T5.2D** 20 Years after the Adoption of the ADA, Why Are Buildings Still Getting Sued?
- 330 A T5.30A** HVAC 101: Chillers and VFDs and BACnet — Oh My!
- 330 B T5.30B** The Seven Deadly Sins of Facility Management
- 331 A T5.31A** Transform Your Facility with an Internet of Things (IoT) Platform
- 331 B T5.31B** Women in Facilities Management Roundtable

4:10 - 6:30 pm

Women in Facilities Management Panel and Reception
Sponsored by Sodexo

6:00 - 8:00 pm

Young Professional Happy Hour
(Rosen Plaza Hotel)

Wednesday, October 28

8:00 - 8:50 am

- 230 B W1.2B** Facility Management Reporting: The Value of Metrics & KPIs
- 230 C W1.2C** CYA: Covering Your ADA
- 230 D W1.2D** Fire Alarm/Suppression Systems: Reducing Problems, Lowering Cost
- 330 A W1.30A** Going Green; Building Blue

9:00 - 9:50 am

- 230 A W2.2A** Labor and Employment Law Update
- 230 B W2.2B** Energy, Occupant Satisfaction and Your Facilities Budget: Can They Coexist?
- 230 C W2.2C** Preventing Wind Load Building Damage & Collapse
- 230 D W2.2D** Technology and Maintenance Planning
- 330 A W2.30A** The Integrated Office Space
- 330 B W2.30B** Compliance Training of Hospital Vendor Employees for Infection Control
- 331 A W2.31A** Navigating the Changes to 2015 Edition of 70E
- 331 B W2.31B** Data Center Total Cost of Ownership vs. Risk

10:00 - 10:50 am

- 230 A W3.2A** Building a Better Business Case for Your Facilities Master Plan
- 230 B W3.2B** A Recipe to Tighten Up Those Performance Gaps
- 230 C W3.2C** Implementing NFPA 70E for Arc Flash Safety
- 230 D W3.2D** Crisis Communications: Always Acknowledged, Never Planned or Trained
- 330 A W3.30A** BACnet Physical Connectivity
- 330 B W3.30B** LED Lighting: The Antidote to All the Confusion
- 331 A W3.31A** Operating Cost Reduction Using Combined Heat & Power

11:00 - 2:00 pm Expo Hall Open

- 11:30 am** QuickFire: How Compact Lifts Can Change Your Facility by ReachMaster
- 12:00 pm** QuickFire: The Advantages of a High Performance Polymer Roofing Tile System by DaVinci Roofscapes
- 12:30 pm** QuickFire: Build Your Career with an IFMA Credential by IFMA
- 1:00 pm** QuickFire: The Business of Maintenance Management by FacilityDude

1:45 pm

\$1,000 Daily Drawing
Sponsored by Polaris

2:10 - 3:00 pm

- Tour3** OCCC: High Performance Mature Buildings
- 230 A W4.2A** Essential Facility Compliance for the New Healthcare Executive
- 230 B W4.2B** How Intelligent Building Technology Can Impact Your Business by Reducing Operating Costs
- 230 C W4.2C** Designing Smart Recycling Programs for Offices & Public Spaces
- 330 B W4.30B** Removing Barriers to Sustainability Success
- 331 B W4.31B** Protecting Your Facility from Power Failure

2:10 - 3:00 pm

- 230 D W5.2A** NFMT's Shark Tank

TRACKS at-a-glance

Building Automation

Sponsored by  **BACnet**
International

- T3.30A The Facility Manager's Guide to Building Automation Systems
- T4.30A The Future of Building Information is Tags
- T5.30A HVAC 101: Chillers and VFDs and BACnet – Oh My!
- W1.30A Going Green; Building Blue
- W2.30A The Integrated Office Space
- W3.30A BACnet Physical Connectivity

Energy

- T2.2B Energy Management from Audit to Implementation
- T2.31B Tax Incentives for Facility Improvements
- T3.2B An Introduction to OLEDs: The Other Solid-State Lighting Technology
- T4.2B Energy Efficiency: Beyond Capital Budget Constraints
- T5.2B Continuous Insulation and Air Barriers for High Performance Framed Wall Assemblies
- T5.30B The Seven Deadly Sins of Facility Energy Management
- W2.2B Energy, Occupant Satisfaction and Your Facilities Budget: Can They Coexist?
- W3.30B LED Lighting: The Antidote to All the Confusion

Leadership

- T1.GS What Would FMs Do: How Facility Managers Navigate Sticky Situations
- T2.2A Big Data to Benchmarking: Enjoy the Journey!
- T3.2A How Do I Measure Up: Establishing a Culture of Metrics in Outsourced Services
- T5.31B Women in Facilities Management Roundtable
- W1.2B Facility Management Reporting: The Value of Metrics & KPIs
- W2.2A Labor and Employment Law Update
- W2.30B Compliance Training of Hospital Vendor Employees for Infection Control
- W3.2A Building a Better Business Case for Your Facilities Master Plan
- W3.2B A Recipe to Tighten Up Those Performance Gaps
- W4.2A Essential Facility Compliance for the New Healthcare Executive
- W5.2B NFMT Shark Tank

Operations and Maintenance

- T2.31A Achieving Excellence in Maintenance Operations
- T3.2C 5 Steps to Achieving Maintenance Operations Utopia
- T3.31A Top Five Tips to Mitigating Summer and Winter Conditions
- T4.2A Maintenance Planning and Scheduling Made Simple
- T4.2C What's Your Grade? Calculating Your Maintenance Performance Index
- T4.31A Why Does My Stucco Crack?
- T5.2C Managing Grounds in Winter Months: Best Practices for Snow and Ice Management

- W1.2C CYA: Covering Your ADA
- W2.2C Preventing Wind Load Building Damage & Collapse
- W2.2D Technology and Maintenance Planning
- W2.30B Compliance Training of Hospital Vendor Employees for Infection Control
- W3.31A Operating Cost Reduction Using Combined Heat & Power

Safety and Security

- T2.2D OSHA'S Enforcement and Significant Changes in the 2015 NFPA 70E
- T2.30B Help! I'm Being Audited by OSHA
- T3.2D ADA Compliance: An Ounce of Prevention is Worth a Pound of Cure
- T4.2D Making Sense of Fire Sprinkler System Inspection, Testing and Maintenance Reports
- T4.30B Infection Control: Expecting the Unexpected
- T5.2A Make Evidence Based Decisions About Water Safety and Legionella
- T5.2D 20 Years after the Adoption of the ADA, Why Are Buildings Still Getting Sued?
- W1.2C CYA: Covering Your ADA
- W1.2D Fire Alarm/Suppression Systems: Reducing Problems, Lowering Cost
- W2.31A Navigating the Changes to 2015 Edition of 70E
- W3.2C Implementing NFPA 70E for Arc Flash Safety
- W3.2D Crisis Communications: Always Acknowledged, Never Planned or Trained

Sustainability

- T2.31B Tax Incentives for Facility Improvements
- T3.2B An Introduction to OLEDs: The Other Solid-State Lighting Technology
- T3.30B Indoor Environmental Quality - LEED & Beyond
- T4.31B ISO14001: Long Term Environmental, Social and Economic Impact on Future Facilities Operations
- T5.2B Continuous Insulation and Air Barriers for High Performance Framed Wall Assemblies
- W3.30B LED Lighting: The Antidote to All the Confusion
- W4.2C Designing Smart Recycling Programs for Offices & Public Spaces
- W4.30B Removing Barriers to Sustainability Success

Technology

- T2.2A Big Data to Benchmarking: Enjoy the Journey!
- T2.2C Keys to Easier Document Management
- T3.31B BIM for Facility Management Case Studies
- T5.31A Transform Your Facility with an Internet of Things (IoT) Platform
- W2.2D Technology and Maintenance Planning
- W2.31B Data Center Total Cost of Ownership vs. Risk
- W4.2B How Intelligent Building Technology Can Impact Your Business by Reducing Operating Costs
- W4.31B Protecting Your Facility from Power Failure

CONTINUING EDUCATION

NFMT Orlando is authorized by IACET to offer 0.1 CEUs for each conference session.

Prerequisites:

There are no prerequisites for this program. Anyone is allowed to register and attend.

Satisfactory Requirements for CEU: (the following requirements are mandatory to receive the IACET CEUs offered)

- You must be scanned into the session.
- You must be present for over 90% of the conference session.
- You must successfully answer at least 70% of the learning outcome assessment questions which will be administered via email at the conclusion of the conference.

Self-report to the appropriate professional organization using your NFMT Orlando CEU transcript generated after successfully completing the assessment. NFMT Orlando will not be reporting to any organizations on your behalf.



Trade Press Media (NFMT Orlando) has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET), 1760 Old Meadow Road, Suite 500, McLean, VA 22102; (703) 506-3275.

Questions?

Please stop by the show office or contact Amy Brown at amy.brown@tradepress.com.

Relive NFMT Orlando Sessions at Your Desk...

NFMT Members have access to over 17 NFMT Orlando session videos online. The following sessions will be archived for NFMT Members only, within one week of the conference. To become a member please visit the membership counter at registration.

Tuesday

8:00 am - 8:50 am

What Would FMs Do: How Facility Managers Navigate Sticky Situations

9:00 am - 9:50 am

Keys to Easier Document Management
Achieving Excellence in Maintenance Operations

10:00 am - 10:50 am

5 Steps to Achieving Maintenance Operations Utopia
Top Five Tips to Mitigating Summer and Winter Conditions

3:10 pm - 4:00 pm

Maintenance Planning and Scheduling Made Simple
Energy Efficiency: Beyond Capital Budget Constraints

4:10 pm - 5:00 pm

Make Evidence Based Decisions About Water Safety and Legionella
Continuous Insulation and Air Barriers for High Performance Framed Wall Assemblies

Wednesday

8:00 am - 8:50 am

Facility Management Reporting: The Value of Metrics & KPIs
CYA: Covering Your ADA

9:00 am - 9:50 am

Energy, Occupant Satisfaction and Your Facilities Budget: Can They Coexist?
Preventing Wind Load Building Damage & Collapse

10:00 am - 10:50 am

A Recipe to Tighten Up Those FM Performance Gaps
Implementing NFPA 70E for Arc Flash Safety

2:10 pm - 3:00 pm


How Intelligent Building Technology Can Impact Your Business by Reducing Operating Costs
Designing Smart Recycling Programs for Offices & Public Spaces

EDUCATIONAL SESSIONS

Tailor your schedule to fit your needs

NFMT Orlando's 60 Free Educational Sessions are divided into seven tracks. You can follow one track for both days, or choose sessions from all seven tracks for a well-rounded education.



 Sessions will be taped and archived for NFMT members.

Tuesday, October 27

8:00 AM

Leadership

T1.GS What Would FMs Do: How Facility Managers Navigate Sticky Situations

Room: 331 A

Presenter(s): Larry Morgan, CFM, SFP, Head of Operational Excellence and Sustainability Initiatives for North and Latin America, SAP Global Facilities Management, Americas

Natural disasters, medical emergencies, workplace violence, unstable oil prices—these are just a few of the many examples of current events recently featured in the media that can have a major impact on how you operate your facilities. Join our panel of seasoned facilities experts as they navigate through different real-life scenarios. This interactive session will feature discussion and participation from the audience to help determine the best-case outcome for each situation. This real-time evaluation will help you think out-side-the-box before an occurrence happens in your building.

LEARNING OBJECTIVES:

1. Work through example situations that could have a major impact on how you operate your facility
2. Determine the best case outcome for real-life scenarios
3. Understand ways to boost preparedness plans in your building as you participate in the interactive elements of this session

AUDIENCE: BEGINNER | CEU: 0.1

9:00 AM

Leadership, Technology

T2.2A Big Data to Benchmarking: Enjoy the Journey!

Room: 230 A

Presenter(s): Laurie Gilmer, P.E., CFM, LEED AP, CxA, Vice President of Facility Services, Facility Engineering Associates, P.C.

All FM professionals need assistance when it comes to telling their story, selling their budgets and conveying the true value they bring to the organization. Becoming a high-performance facility management organization requires consistent, accurate data; but what should you be gathering? How do you gather it and what should you do with it when you get it? Why is data needed? What decisions do you need to make? What data do you need to make those important operational decisions? What data is already available? Do you know the proper level of data needed and why? Can software (CMMS/IWMS) assist you in answering these questions? What benchmarking resources are readily available? What KPIs are most important to capture, leading you to better data-driven decision making? How can you translate all of this data to your Balanced

Monday, October 26

1:00 PM

Safety and Security

PC1 OSHA Bootcamp: Top 10 OSHA Violations in Facility Management (and how to avoid them)*

Room: 230 A

Presenter(s): David A. Casavant, CFM, LEED AP, Executive Director, The Sustainable Workplace Alliance

Are you responsible for OSHA compliance in your organization? If so you've probably realized it is not always easy to understand the often confusing OSHA standards. Many people in this scenario simply give up resulting in unsafe work practices and non-compliance. The good news is that OSHA compliance does not need to be difficult, time consuming or expensive. Attend this workshop to learn the top 10 OSHA violations in a "built environment" and we'll provide you with a road-map for OSHA compliance in six easy steps including training, documentation and more. This workshop is a must for facility managers who want to be proactive in their safety programs. By attending you'll learn how to quickly and easily become OSHA compliant while protecting your most valuable resource—your employees!

LEARNING OBJECTIVES:

1. Learn six easy steps to a safe and compliant worksite
2. Review the top 10 OSHA violations in a "built environment"
3. Specify administrative requirements (paperwork) that is often overlooked
4. Learn how to look up OSHA regulations (it's not as hard as you think)
5. Examine a five step process for answering any OSHA question

6. Define what training you are required to provide employees
7. Identify how to quickly create the written safety plans that OSHA requires

AUDIENCE: INTERMEDIATE | CEU: 0.1

Operations and Maintenance, Safety and Security

PC2 Understanding the New ASHRAE Legionella Standard*

Room: 230 C

Presenter(s): Matt Freije, President, HC Info

The June 26th release of ANSI/ASHRAE Standard 188-2015 puts the responsibility for Legionella prevention squarely on the shoulders of facility managers. Presenter Matt Freije will clarify what it takes for your facility to comply with ANSI/ASHRAE 188-2015, help you make smart decisions that will lay a solid foundation for your water management plan (WMP), outline key components that a Legionella WMP should have, explain key steps and roles in developing and implementing your WMP, and help you choose the best methods for validating your WMP. He will also answer questions about costs and liability.

LEARNING OBJECTIVES:

1. Know what it takes for your facility to comply with ANSI/ASHRAE 188-2015
2. Make smart decisions that will lay a solid foundation for your water management plan (WMP)
3. List the key components that a Legionella WMP should have
4. Understand key steps and roles in developing and implementing your WMP
5. Choose the best methods for validating your WMP

AUDIENCE: BEGINNER | CEU: 0.1

*A fee applies to workshops: \$99 for NFMT Members, \$149 for Non-members and \$249 for on-site registration.

Scorecard? This session will answer these important operational questions. Bring your own questions about benchmarking and the importance of data-driven decision making.

LEARNING OBJECTIVES:

1. Better understand how to use data in decision making
2. Understand what questions to ask to choose services/products
3. Review how to better communicate accomplishments and future opportunities using benchmark data
4. Comprehend how to select the right KPIs that make sense for your organization

AUDIENCE: INTERMEDIATE | CEU: 0.1

Energy

T2.2B Energy Management from Audit to Implementation

Room: 230 B

Presenter(s): Bob Holesko, CEM, CEA, Corporate Director of Engineering, The Kessler Collection

This session will showcase the path to creating an energy-savings program and how beneficial it can be for your organization. Regardless of building type, most buildings have yet to realize operational energy saving opportunities and may still have attractive capital projects that could deliver short pay back periods. This session will walk through from benchmarking and data collection to energy audits, tips to obtaining project approval, implementation of projects and measuring and verifying those projects.

LEARNING OBJECTIVES:

1. Understand the need for benchmarking on a daily, monthly, quarterly and annually period
2. Demonstrate how a group of small, easy to implement, operational changes add up to substantial savings
3. Review select capital projects that may be worth revisiting as technology and pricing improve
4. Identify proven low cost/no cost operational energy savings items

AUDIENCE: INTERMEDIATE | CEU: 0.1

Technology

T2.2C Keys to Easier Document Management

Room: 230 C

Presenter(s): Paul Head, II, Senior Manager, Ernst & Young Construction & Real Estate Advisory Services

The world is more connected than ever. Big data is all over the headlines, but what about document management? Document management remains the workhorse in facilities management to help us maintain correct drawings and documents. Document management adds structure (metadata) to unstructured content such as pdfs, scanned files, word processing documents and spreadsheets. It provides us with quick access to the most appropriate and current files. While this technology has become more accessible with industry platforms such as Documentum, OpenText and FileNet, other access options are making this process more mainstream such as SharePoint and DropBox. This session provides critical insights about configuring a

framework to implement or improve a facilities specific document management system.

LEARNING OBJECTIVES:

1. Understand the requirements of alignment
2. Learn the standards development
3. List the preparation, execution, and repetition
4. Review change management

AUDIENCE: INTERMEDIATE | CEU: 0.1

Safety and Security

T2.2D OSHA'S Enforcement and Significant Changes in the 2015 NFPA 70E

Room: 230 D

Presenter(s): Doug Tellin, Owner/Master Electrician, Electrical Safety Specialists

This session will provide an overall understanding of the latest changes of the NFPA 70E and how they may affect your company's overall electrical safety program. Learn about significant changes such as approach boundaries, PPE requirements, host employer responsibilities, and more. During this session we will also go into detail on the latest training requirements for qualified employees as well as OSHA enforcement of these standards. Attendees will gain a better understanding of the relationship with OSHA and NFPA 70E as well as key items that need to be addressed for the next three year cycle of their electrical safety program.

LEARNING OBJECTIVES:

1. Understand key changes in the 2015 NFPA 70E
2. Interpret the relationship between OSHA and NFPA 70E
3. Assess their company for OSHA and NFPA 70E compliance in regards to electrical safety
4. Recognize what is required to train and qualify persons working on or near energized parts 50 volts or greater

AUDIENCE: INTERMEDIATE | CEU: 0.1

Safety and Security

T2.30B Help! I'm Being Audited by OSHA

Room: 330 B

Presenter(s): David A. Casavant, CFM, LEED AP, Executive Director, The Sustainable Workplace Alliance

Last year, OSHA issued over 40,000 citations for safety violations in the workplace. In one example, a well known company was fined over \$1 Million for safety violations that resulted in an employee's death. Don't let this happen to your company! This seminar is a must for facility managers who want to be proactive in their safety programs. By attending you'll learn how to immediately spot violations in the workplace and how to correct them to OSHA standards.

LEARNING OBJECTIVES:

1. Learn tips for complying with OSHA regulations and for keeping your employees safe!
2. Identify OSHA's General Duty Clause and how it can be a compliance trap
3. Understand OSHA's competent trainer requirements, training, inspections, written plans, and other "administrative" requirements

4. Clearly citations, fines, and de minimus violations, and how to negotiate them

AUDIENCE: BEGINNER | CEU: 0.1

Operations and Maintenance

T2.31A Achieving Excellence in Maintenance Operations

Room: 331 A

Presenter(s): Bert M. Gumeringer, MBA, MS, CHFM, Director-Facilities Operations, Texas Children's Hospital

David King, Director of Energy Management, Oral Roberts University

David Dement, Director of Facilities, Medical University of South Carolina, Charleston

Sean Devaney, Director of Maintenance, Mechanical and Electrical Services, Broward College

George Guck, Director of Facilities, Frito-Lay

Danny Helm, Energy Manager, Arlington (Texas) Independent School District

John Carnahan, Manager of Custodial Services, Frederick County (Md.) Public Schools

Here's your chance to learn from some of the best maintenance and engineering departments in the country. Facility Maintenance Decisions Achievement Awards winners offer insights into their successful projects and discuss lessons learned on how to start and finish a job with positive results. Panelists submitted winning projects chosen from more than 30 entries in the categories of renovations and retrofits, sustainability, financial management and personnel management. Attendees will gain valuable information to take back to their facilities to benefit their departments and organizations. Audience members are encouraged to ask questions of the panelists during the interactive session.

LEARNING OBJECTIVES:

1. Learn how your department can benefit from successful projects
2. Develop a plan to better communicate your department's worth to the C-suite and upper management
3. Review the principles behind planning for a project

AUDIENCE: INTERMEDIATE | CEU: 0.1

Energy, Sustainability

T2.31B Tax Incentives for Facility Improvements

Room: 331 B

Presenter(s): Jacob Goldman, LEED AP, Vice President, Energy Tax Savers, Inc.

This presentation is designed to explain building tax incentives from the Energy Policy Act (EPA 179D), new HVAC repair regulations, and cost segregation. We will discuss how building owners and managers can strategically use the above-mentioned incentives to significantly decrease the amount of time it takes to recoup their investment on building equipment, particularly those items related to the energy systems in the building.

LEARNING OBJECTIVES:

1. Review the current tax incentives related to energy efficiency
2. List current tax incentives related to 1 for 1 HVAC replacements
3. Name current tax incentives related to new buildings and real estate transactions
4. Legislative update on existing and proposed tax incentives related to buildings.

AUDIENCE: BEGINNER | CEU: 0.1

10:00 AM

Leadership

T3.2A How Do I Measure Up: Establishing a Culture of Metrics in Outsourced Services

Room: 230 A

Presenter(s): Kristen Hurtado, FMP, Senior Project Manager, Arizona State University

John Savicky, Director of Sourcing Research, Arizona State University

Jake Smithwick, Senior Project Manager, Arizona State University

The establishment of metrics in a facilities organization is beneficial to understanding the current performance of the overall organization, the value of contracted services, and other key performance areas that could lead to improving efficiencies. Taking metrics beyond management edict and into action involves: identifying the end use of metrics at the beginning of the effort, capitalizing on vendor previous experiences and expertise, installing the vendor as the reporting champion, developing a "habit" of metrics. Project/service examples in dining services, O&M contracts, as well as others will be discussed and analyzed. Using project examples and case studies, we will help you in the journey to establishing a simple metrics system. Tools will be provided that you can immediately implement to work towards establishing a system within your own organization.

LEARNING OBJECTIVES:

1. Identify value-based metrics given project case studies and examples of different metrics
2. Discuss ways to create or simplify documentation regarding metrics within organizations
3. Review tools to execute vendor metrics alignment meeting at an organization

AUDIENCE: INTERMEDIATE | CEU: 0.1

Energy, Sustainability

T3.2B An Introduction to OLEDs: The Other Solid-State Lighting Technology

Room: 230 B

Presenter(s): John Curran, President, LED Transformations, LLC

LEDs are the main topic of conversation when it comes to lighting. However, there is another solid-state lighting family member that is starting to attract attention. Organic Light Emitting Diodes, or OLEDs, are beginning to move from high priced novelty products to more mainstream illumination solutions. OLEDs offer new and exciting capabilities where the light becomes the luminaire. In this presentation, Dr. Curran will provide an introduction for those unfamiliar with the technology. Included will be a comparison of LEDs, highlighting the advantages and disadvantages that OLEDs offer, as well as what the future holds for this unique technology.

LEARNING OBJECTIVES:

1. Learn how OLEDs function and the fundamental differences between OLED and LED technology
2. A comparison of LED and OLED performance will allow attendees to plan where OLEDs could be an appropriate choice for future facilities projects
3. Understand how OLEDs unique properties can change the design of facilities in terms of lighting
4. Review the aesthetic characteristics of OLEDs so that facilities managers can understand the appeal of the technology to architects and lighting designers

AUDIENCE: INTERMEDIATE | CEU: 0.1

Operations and Maintenance

T3.2C 5 Steps to Achieving Maintenance Operations Utopia

Room: 230 C

Presenter(s): Michael B. Cowley, CPMM, President, CE Maintenance Solutions

Would you like to be in a world where top management and customers love the maintenance organization and its employees, or where you have more maintenance employees than you need, or where your computerized maintenance management system (CMMS) is perfect, and you love it, or your preventive maintenance program is great, it covers all equipment, and inspections are never late? Is this a completely different world than the maintenance world you live in? Trust me, it does exist in many organizations, and it is fun to work in that type of culture. In this session we will discuss five key issues to tackle to help achieve this maintenance utopia in your organization.

LEARNING OBJECTIVES:

1. Learn how to develop a preventive maintenance (PM) program
2. Review how to ensure accurate written work orders for all work
3. Understand how regular, scheduled maintenance planning and scheduling meetings can help with workflow
4. Review how often front-line supervisors should be in the field per day

AUDIENCE: INTERMEDIATE | CEU: 0.1

Safety and Security

T3.2D ADA Compliance: An Ounce of Prevention is Worth a Pound of Cure

Room: 230 D

Presenter(s): Joan W. Stein, President, Stein Consulting LLC

The American with Disabilities Act (ADA) is a federal civil rights law that is complaint driven. Unlike building codes, the ADA is enforced either through investigations performed by the U.S. Department of Justice or by the federal courts; both stemming from complaints or allegations received from individuals with disabilities. Every month, more than 300 private ADA lawsuits are filed in the U.S. federal courts nationwide. The revised 2010 ADA Standards for Accessible Design include significant changes as well as a number of new areas that were never regulated before; adding more risk for facility owners and managers. While nothing can guarantee that an organization will not be sued under the ADA, this session will explore a series of proactive steps that can be taken to help keep facilities ahead of the curve and help your organization to effectively manage your risk.

LEARNING OBJECTIVES:

1. Clarify how the ADA is enforced both by the Justice Department and the federal courts and recent changes in enforcement and fines
2. Define the difference between building codes and the ADA as a civil rights law
3. Discuss practical tips and guidance on how to demonstrate a "good faith effort" in your ADA compliance effort*
4. Name practical tips and guidance on what to do when a complaint is filed against you/your organization*

*Ms. Stein is not an attorney and the tips and guidance provided in this session cannot be construed to be legal advice.

AUDIENCE: INTERMEDIATE | CEU: 0.1

Building Automation

T3.30A The Facility Manager's Guide to Building Automation Systems

Room: 330 A

Presenter(s): Grant Wichenko, P.E., President, Appin Associates

The BACnet protocol is now well established with vendors and consumers around the world so there is no need to make this case in a presentation anymore. This presentation will outline the past, present and future methods for procuring, installing and maintaining BASs. In some organizations, FMs may not be part of the initial design and installation. This presentation will outline the design issues that FMs need to raise at the design stage so the final installation will meet their operational needs over the lifetime of the system. These new BASs need to be interoperable so they will integrate into the existing BAS infrastructure. This presentation will cover the integration options, from using a single vendor that acts as an integrator, to procuring interoperable systems from a number of vendors.

Continued on page 16



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Finally we will discuss how the Networked Controls BAS design model permits FMs to take advantage of these intelligent devices to streamline the operation and maintenance of the facility. The BAS needs to respond to potential outages and short term price increases of both electricity and natural gas. The BAS also needs to provide data for the Facility Domain to the utility using the new Open Automated Demand Response (OpenADR) standard.

LEARNING OBJECTIVES:

1. Outline the principles of sound BAS design and procurement that will meet the needs of the FM
2. List the steps to integrate a new or modified BAS into the existing BAS infrastructure in the facility
3. Explain how the Networked Controls BAS design model allows for streamlined facilities management
4. Describe what must be done in a facility to deal with future challenges such as the SmartGrid

AUDIENCE: INTERMEDIATE | CEU: 0.1

Sustainability

T3.30B Indoor Environmental Quality - LEED & Beyond

Room: 330 B

Presenter(s): Ryan Martin, Account Executive, Healthy Buildings

The presentation is designed to enlighten the audience on the latest rating systems including LEED, the LEED dynamic plaque, and the WELL Building Standard. The intent is to educate the group on the changes and requirements occupants demand and need regarding the indoor environmental quality including air and water quality. Finally, a goal is to link the client needs to the new rating systems and answer questions on this evolving segment of facility management.

LEARNING OBJECTIVES:

1. Review the progression of indoor environmental quality in rating programs
2. Understand the differences in the WELL Building Standard and LEED
3. Define strategies to manage your sustainability goals and your indoor environmental quality needs
4. Explain LEED version 4 and how it will interact with Indoor Environmental Quality

AUDIENCE: BEGINNER | CEU: 0.1

Operations and Maintenance

T3.31A Top Five Tips to Mitigating Summer and Winter Conditions

Room: 331 A

Presenter(s): Michael C. English, PE, CCP, LEED-AP, Founder, Senior Partner, Horizon Engineering Associates

Global warming is causing problems all across the country. Buildings have not been immune. Now, more than ever, we need to be prepared to handle the hot summer conditions and the freezing winter conditions. This session will discuss five tips that can be used to mitigate the swings in energy use during these extreme conditions. Each tip will be illustrated using real-world experience.

LEARNING OBJECTIVES:

1. Identify ways to save energy while battling winter or summer conditions
2. Recognize the importance of ensuring maintenance occurs in a timely manner
3. Be able to develop strategies for the future of a facility
4. Be able to share knowledge with building staff and operators

AUDIENCE: BEGINNER | CEU: 0.1

Technology

T3.31B BIM for Facility Management Case Studies

Room: 331 B

Presenter(s): Igor Starkov, President, EcoDomus

This presentation will provide best practices and lessons learned from the leading facility owners which implemented BIM for FM: GSA, VA, Google, Howard Hughes Medical Institute.

LEARNING OBJECTIVES:

1. List how to define requirements for COBie
2. Specify how to implement mobile BIM for FM and laser scanning
3. Discuss how to integrate BIM with energy management
4. Verify how to visualize disaster areas in the building and find a solution

AUDIENCE: INTERMEDIATE | CEU: 0.1

3:10 PM

Operations and Maintenance

T4.2A Maintenance Planning and Scheduling Made Simple

Room: 230 A

Presenter(s): Jeff Shiver, Managing Principal, People and Processes, Inc.

Maintenance planning and scheduling is critical to any organization if they want to be efficient and effective. In most organizations wrench time (hands on tools) is between 20-40 percent when it should be 80-90 percent. The reason for the gap is maintenance planning and scheduling effectiveness. If you want to optimize efficiency of your assets and energize your maintenance department then a proactive maintenance planning and scheduling function is what you need.

LEARNING OBJECTIVES:

1. Understand the ways the organization's behaviors can limit the effectiveness of maintenance planning and scheduling
2. Review how the planner scheduler should be focused strategically on the future, working from a foundation of continuous improvement
3. Comprehend that the majority of maintenance work should be based on business priorities, not uncontrollably emotional ones

AUDIENCE: INTERMEDIATE | CEU: 0.1

Energy

T4.2B Energy Efficiency: Beyond Capital Budget Constraints

Room: 230 B

Presenter(s): Josh Heald, CEO and Founder, Pemco Holdings

Increasing demand for energy efficiency and shrinking capital budgets are difficult to balance. This lecture will cover multiple ways to meet energy efficiency goals without depleting the capital budget including financing options available, hidden costs, pitfalls, and overlooked opportunities to consider when developing an energy efficiency program for your facility.

LEARNING OBJECTIVES:

1. Understand the new innovative financing structures
2. Clarify where to start and what you should expect
3. Examine how to present the new financing structures and get a "yes" from senior management
4. State how to leverage financing to accomplish short and long-term payback measures

AUDIENCE: INTERMEDIATE | CEU: 0.1

Operations and Maintenance

T4.2C What's Your Grade? Calculating Your Maintenance Performance Index

Room: 230 C

Presenter(s): C. Paul Oberg, CEO, EPAC Software Technologies, Inc.

Maintenance performance measurements differ from organization to organization. What may be the most important measurement in one organization may not have the same priority in another. MPI enables each organization to prioritize their maintenance metrics consistent with their goals and objectives resulting in a composite grade. In other words, one number or letter grade as to how the maintenance organization is performing! Participants in this session will learn how to identify, define and calculate their own Maintenance Performance Index.

LEARNING OBJECTIVES:

1. Describe the Maintenance Performance Index (MPI)
2. Analyze the relationship between Key Performance Indicators (KPI) and MPI
3. List your MPI components
4. Be able to calculate your MPI

AUDIENCE: BEGINNER | CEU: 0.1

Safety and Security

T4.2D Making Sense of Fire Sprinkler System Inspection, Testing and Maintenance Reports

Room: 230 D

Presenter(s): Jason Webb, Director of ITM, National Fire Sprinkler Association

Inspection, Testing, and Maintenance (ITM) reports for fire sprinkler and other fire protection systems can sometimes be difficult to comprehend. NFPA 25, the Standard for Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems requires that, in addition to making the needed corrections and repairs,

the owner/property manager maintains those records and reports. In this presentation, participants will be provided with an overview of those record-keeping requirements as well as what to look for on the records themselves to determine necessary maintenance.

LEARNING OBJECTIVES:

1. Recognize the record-keeping requirements assigned to owners/property managers by NFPA 25
2. Identify and define common terms used on ITM reports
3. Develop priority-based correction and/or repair plans based on the information contained in the ITM reports
4. Determine if ITM reports prepared by contractors comply with NFPA 25

AUDIENCE: INTERMEDIATE | CEU: 0.1

Building Automation

T4.30A The Future of Building Information is Tags

Room: 330 A

Presenter(s): Chris Hollinger, Senior Product Manager, Integrated Systems, Siemens Building Technologies, Inc.

Tagging has taken on a prominent role in our technology driven society. We see it on the "Today" show, we see it on prime Internet news sites, and we see it in political commentary — in the form of what is trending now. In this example the trends are social, political and news topics. But facility operators care hopefully

less about those topics (at least at the workplace) and more about trends in their facility operations and energy management. So what is the connection? Tags of course. Tags have become the way to not only track who is dating whom and who is divorcing whom in the world of celebrities, but also a powerful way to track, monitor and take action in facilities to drive energy and operational efficiency. This session will tell you how and why that is the case.

LEARNING OBJECTIVES:

1. Understand tags and what they are, and a bit of how they developed
2. Understand tags in the context of building automation systems
3. Learn what building automation management problems tagging solves
4. Review where will tags go in the future

AUDIENCE: BEGINNER | CEU: 0.1

Safety and Security

T4.30B Infection Control: Expecting the Unexpected

Room: 330 B

Presenter(s): Bill Fellows, Green Cleaning Advisor, Bill Fellows Consulting

In light of the revelation that this year's flu vaccine was (depending on the source) only 11 to 20 percent effective, it's not surprising that 2015 saw the disease spread

throughout the country, resulting in epidemics in more than 25 states. With such sobering statistics in mind, it is vital that building service contractors, in-house cleaning professionals and distributors reinforce the role of infection control in schools, medical settings and office buildings. Of course, flu is not the only pressing issue when it comes to infection control; recent headline-grabbing stories related to the international Ebola pandemic and rapid spread of measles stateside clearly demonstrate the need to remain vigilant throughout cold and flu season -- and beyond.

LEARNING OBJECTIVES:

1. Considerations specific to various types of facilities: schools, health care, hospitality, offices, etc.
2. Review the importance of cleaning tools in the spread of germs
3. Discuss interventions that work in reducing the exposure to germs
4. Promoting and practicing proper hand washing

AUDIENCE: BEGINNER | CEU: 0.1



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4:10 PM

Operations and Maintenance

T4.31A Why Does My Stucco Crack?

Room: 331 A

Presenter(s): Karen L. Warseck, AIA, President, , Building Diagnostics Associates

Although stucco is an ancient and extremely popular building envelope cladding, it is often misunderstood. The damage that can be done due to water intrusion through stucco cracking can not only lead to mold and mildew formation but also delamination resulting in falling off the wall. In this session you will learn what causes the stucco to crack, what the consequences can and have been and what you as a facility manager can do to prevent, minimize or repair your building's exterior walls.

LEARNING OBJECTIVES:

1. Learn how stucco differs from most other cladding types
2. Review the most common reasons stucco cracks and the signs of severe damage
3. List what maintenance can be done to keep it from cracking or minimize the cracks you have
4. Specify what to do if you have cracking and what you need to fix it SOON

AUDIENCE: INTERMEDIATE | CEU: 0.1

Sustainability

T4.31B ISO14001: Long Term Environmental, Social and Economic Impact on Future Facilities Operations

Room: 331 B

Presenter(s): Larry Morgan, CFM, SFP, Head of Operational Excellence and Sustainability Initiatives for North and Latin America, SAP Global Facilities Management, Americas

Why ISO14001? It is becoming more and more important to demonstrate that organizations are thinking about their environmental impact and putting in place systems that will not only benefit the environment but will also reduce costs and improve efficiency within the organization. In this session we will cover the short and long term benefits of having an environmental management system in place, the practical steps in gaining support from organizational leadership, implementation procedures and continual improvement benefits including what's in it for you professionally.

LEARNING OBJECTIVES:

1. Review short and long term benefits of having an environmental management system in place
2. Examine the practical steps in gaining support from organizational leadership
3. Analyze implementation procedures and continual improvement benefits
4. Understand what's in it for you professionally

AUDIENCE: INTERMEDIATE | CEU: 0.1

Safety and Security

T5.2A Make Evidence Based Decisions About Water Safety and Legionella

Room: 230 A

Presenter(s): Frank Sidari, Vice President on Consulting, Special Pathogens Laboratory

The new ASHRAE Standard 188 has elevated the focus on water quality and Legionella in healthcare and commercial buildings. System operators are faced with decisions regarding risk management associated with operation and maintenance of water systems in their facilities. Often these decisions can be clouded by a lack of information, misconceptions, and sales pitches. Ten common questions regarding building water hygiene and Legionella will be discussed in this session. Information provided in this session will allow facility managers to make evidence based decisions regarding water management and implementation of ASHRAE 188 requirements in their facility.

LEARNING OBJECTIVES:

1. Review the science behind common Legionella questions
2. Identify water system issues that can impact water quality
3. Understand the benefits of a proactive approach to water system risk management
4. Learn about the new ASHRAE Standard 188 Legionellosis: Risk Management for Building Water Systems

AUDIENCE: INTERMEDIATE | CEU: 0.1

Energy, Sustainability

T5.2B Continuous Insulation and Air Barriers for High Performance Framed Wall Assemblies

Room: 230 B

Presenter(s): Robert W. Dazel, AIA, CSI, LEED GA, Business Development Manager - Strategic Accounts, Dryvit Systems, Inc.

Recent building and energy code changes are substantially increasing requirements for continuous insulation (ci) and continuous air barrier integration into building envelope walls. This session will cover what these code criteria are, how they affect traditional framed wall assembly design and detailing, and how continuous insulation (ci) and continuous air barrier integration can be implemented into a successful, code compliant, cost effective and high performance building envelope for both new or renovation construction.

LEARNING OBJECTIVES:

1. Introduce new energy code and design standards for continuous insulation (ci)
2. Deconstruct "perceived" value of traditional cavity insulation methods
3. Outline the challenges in framed wall design and detailing associated with the integration of continuous insulation (ci) behind traditional veneer cladding
4. Understand the interrelationship between continuous insulation (ci) and improved energy efficiency

AUDIENCE: INTERMEDIATE | CEU: 0.1

Operations and Maintenance

T5.2C Managing Grounds in Winter Months: Best Practices for Snow and Ice Management

Room: 230 C

Presenter(s): Phill Sexton, Director of Education & Outreach, Snow and Ice Management Association (SIMA)

Best practices for snow and ice management are critical for business continuity and to insure safety for patrons, tenants and employees. Without licensing literature or codes to look to, how do facility managers properly plan and implement professional best practices or choose professional service providers to offer this risk prevention service? This session will present best practice guidelines including topics such as: site engineering, determining production rates and capacity demand, snow response planning and provide a best practices checklist for handling harsh winter weather. Learn how facilities and grounds managers can form a comprehensive snow management program to mitigate the unexpected factors when dealing with winter weather, resulting in lower operating costs and better productivity.

LEARNING OBJECTIVES:

1. Examine safety and training considerations for those involved in the snow and ice removal process
2. Highlight how estimating and capacity planning contribute to a snow management plan
3. Determine efficient ways to document equipment, back-up equipment and a snow site engineering plan
4. Discuss the importance of reducing risk factors

AUDIENCE: INTERMEDIATE | CEU: 0.1

Safety and Security

T5.2D 20 Years after the Adoption of the ADA, Why Are Buildings Still Getting Sued?

Room: 230 D

Presenter(s): Jeffery Gross, AIA, CSI, CCS, NCARB, President, Jeffery Gross Associates Architects PA

20 years after the adoption of the ADA you would think that all of the accessibility features are being installed and maintained according to the guidelines and there is no longer any conflict or problems in buildings. However, even today many building elements are being installed, ignored or changed in a way which they may not be usable for the population they are intended to help. It is hard to change hundred of years of construction practices. A whole new sensitivity and thinking needs to be followed in order to comply with the vast amount of accessibility regulations. Architects, engineers, contractors, building owners, tenants, and building vendors, all need to be aware of accessibility regulations and their installation, operation and maintenance.

LEARNING OBJECTIVES:

1. Be able to justify accessibility requirements
2. List changes to accessibility law and regulations
3. Specify how to maintain accessibility elements and avoid problems and complaints
4. Indicate the most missed items and learn how to avoid them

AUDIENCE: INTERMEDIATE | CEU: 0.1



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Building Automation

T5.30A HVAC 101: Chillers and VFDs and BACnet: Oh My!

Room: 330 A

Presenter(s): Tim Skell, Sr. HVAC Application Engineer, ABB Inc

A multipurpose (office & factory) facility recently underwent a major HVAC renovation, including the addition of a central chiller plant and thermal (ice) storage. This renovation will be used as a case study, educating the attendee on how a complete HVAC system operates, energy savings opportunities, along with how BACnet communications contributed to an intelligent and sustainable building.

LEARNING OBJECTIVES:

1. Examine the functionality of major HVAC equipment such as chillers, AHUs, cooling towers and VFDs
2. Clarify how to use BACnet to create an intelligent building
3. Demonstrate how VFDs play an essential role in energy savings, comfort and control
4. Understand the value of proper commissioning, coordination, and continuous improvement

AUDIENCE: BEGINNER | CEU: 0.1

Energy

T5.30B The Seven Deadly Sins of Facility Management

Room: 330 B

Presenter(s): David Doll, Industry Principal, Facilities and Energy Management, OSIsoft

Building operators and corporate real estate managers are charged with moving their facilities toward "best practice" levels of energy management and occupant engagement. The journey begins with understanding: measure before you manage, make the invisible obvious, and generally walk before you run. Impossible? No. We will discuss seven modes of thinking and acting to avoid on your way to success. Avoiding bad behaviors like: wrongful accounting, fits and starts, flying blind, ripping and replacing, going into stealth mode, and more. We will cover the keys to creating a vision to find the path to successful energy management.

LEARNING OBJECTIVES:

1. List how to avoid the seven bad behaviors on the path of energy management
2. Identify things to focus on today, while avoiding short-term thinking
3. State the keys to a vision for energy management

AUDIENCE: BEGINNER | CEU: 0.1

Technology

T5.31A Transform Your Facility with an Internet of Things (IoT) Platform

Room: 331 A

Presenter(s): Tom Willie, CEO, Blue Pillar, Inc.

The Internet of Things holds enormous value and promise across a spectrum of industries. But to make this a reality for today's complex and multi-site

facilities, IoT must be able to integrate with the existing infrastructure. This session will cover how an IoT platform can benefit today's facility managers, the challenges that some IoT platforms run into (including equipment that was built and deployed before the Internet ever existed), the tools that are currently available to get facilities connected and where they can go from there with a look into centralized facilities management.

LEARNING OBJECTIVES:

1. Review the conceptual framework of an Internet of Things (IoT) platform and how it benefits today's facilities
2. Identify the challenges facilities face when looking at an IoT platform
3. Verify the technology and tools needed to cost-effectively and quickly implement an IoT platform
4. Examine how an IoT platform can be a stepping-stone to centralized facilities management

AUDIENCE: INTERMEDIATE | CEU: 0.1

Leadership

T5.31B Women in Facilities Management Roundtable

Room: 331 B

Presenter(s): Angela Johnson, Director of FM Operations, Quality Assurance, Sodexo Healthcare

Margaret Lantz, Facilities Manager, MLG Properties

Katie Harmer, Facility Administrator, University of Florida Research and Academic Center (UFRA)

Join us as the highly accomplished panelists help guide the discussion through major issues and trends affecting females in the facilities management industry. They will also rely heavily on participation from the audience to express as many opinions and viewpoints as possible. Topics may include work/life balance, career advancement, managing subordinates and more. Anyone is welcome to join us for this discussion. Following the session please join us for a networking reception.

Thank you to Sodexo for sponsoring this opportunity.

LEARNING OBJECTIVES:

1. Identify different career paths within facilities management
2. Review the importance of networking and mentorship
3. Understand how to attract and retain other females in facilities management
4. Analyze other females' experiences working with a multitude of personalities

AUDIENCE: BEGINNER | CEU: 0.1

Wednesday, October 28

8:00 AM

Leadership

W1.2B Facility Management Reporting: The Value of Metrics & KPIs

Room: 230 B

Presenter(s): Laurie Gilmer, P.E., CFM, LEED AP, CxA, Vice President of Facility Services, Facility Engineering Associates, P.C.

Facility management reports focus on measuring and monitoring systems and are designed to tell us how much work we've accomplished, how many projects we've undertaken, and how we spent our organization's money. But we often get caught up in the data and miss making the information relevant to our work, meaningful to our staff, and useful to our organization. Instead, our metrics should be aligned with our organizational drivers. It is then that we see the value of our metrics and KPIs in our FM reporting. Case studies will be utilized to demonstrate how organizations advance toward excellence in facility business operations.

LEARNING OBJECTIVES:

1. Understand the role of organizational drivers in choosing KPIs
2. Choose the right metrics and KPIs
3. Identify the elements of a good facility management report - who are your stakeholders and what do they need to hear?
4. The report to demonstrate alignment with organizational mission.

AUDIENCE: ADVANCED | CEU: 0.1

Operations and Maintenance, Safety and Security

W1.2C CYA: Covering Your ADA

Room: 230 C

Presenter(s): M. Bradley Gaskins, AIA, CASp, Principal, COO, The McIntosh Group

This session will bring to light some of the common missed and misunderstood requirements of the ADA. Facility managers will learn common ADA barriers and which barrier removals are essential to your facility. This program will arm you with action items that will make your facility less vulnerable to complaints.

LEARNING OBJECTIVES:

1. Learn the number one lawsuit generator related to the ADA
2. Know the most common ADA barriers
3. Understand which version of the ADA applies to your facility
4. Understand what is allowed tolerances

AUDIENCE: INTERMEDIATE | CEU: 0.1

9:00 AM

Safety and Security

W1.2D Fire Alarm/Suppression Systems: Reducing Problems, Lowering Cost

Room: 230 D

Presenter(s): Rick Reynolds, Vice President of National Accounts & Southern Region Operations Manager, ORR Protection Systems

Are your fire alarm/suppression systems friend or foe? Fire protection systems are installed to protect people and property, but all too often they become a problem because of false alarms or costly service calls at the most inconvenient times. This session is designed to help you reduce, if not eliminate, the top 5 fire alarm/suppression system problems. You will learn WHY they happen and WHAT to do to fix current problems or avoid future ones. By the end of this session, you will have specific steps you may implement to reduce costly emergency service and rid yourself of those nuisance false alarms. Additionally, you will finally understand what the fire code requires for Inspection, Testing and Maintenance of your fire protection systems, saving you valuable time, money and maybe someone's life someday.

LEARNING OBJECTIVES:

1. Learn how fire systems work and why understanding this will save you time and money

2. Understand NFPA inspection and testing requirements
3. Learn what record keeping is required by law and how to make it easier
4. Review how prevention is the best medicine; learn what to do and when to do it

AUDIENCE: BEGINNER | CEU: 0.1

Building Automation

W1.30A Going Green; Building Blue

Room: 330 A

Presenter(s): Ben Dorsey, Vice President, Continental Industries, Inc.

With various motivations in mind, professionals in our industry are seeking more sustainable building activities. We're going green. The methodologies we employ to get there, however, are all blue! In this session we will examine blue pathways including energy, air, water, and building intelligence. Case studies will highlight the building blue pathways to going green. As attendees leave the session, they will be overheard to say: "Blue is the new green."

LEARNING OBJECTIVES:

1. Enumerate blue pathways to going green
2. Identify next steps for their own facilities in implementing building blue practices
3. Describe some development steps still required to achieve our energy infrastructure goals

AUDIENCE: BEGINNER | CEU: 0.1

Leadership

W2.2A Labor and Employment Law Update

Room: 230 A

Presenter(s): John E. Cruickshank, Attorney, Alaniz & Schraeder, LLC

Labor and employment law obligations change yearly as new laws are written and new case law is created. This update will provide facility managers guidance on the areas with the largest changes that could affect their legal obligations. It will also provide strategies for reducing the likelihood of a lawsuit.

LEARNING OBJECTIVES:

1. Review labor union relationships
2. List updates on FMLA issues
3. Review wage and hour issues
4. Describe how to conduct an employment investigation

AUDIENCE: INTERMEDIATE | CEU: 0.1

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Energy

W2.2B  **Energy, Occupant Satisfaction and Your Facilities Budget: Can They Coexist?**

Room: 230 B

Presenter(s): Davor Novosel, Chief Technology Officer, National Energy Management Institute Committee (NEMIC)


Facilities managers are asked to achieve the seemingly impossible: operate the highest possible performing building at the lowest operating budget while achieving 100 percent occupant satisfaction. It can (almost) be done with today's tools. This session will give insights into the relationship between the building's energy performance and the occupant comfort perceptions. Furthermore, testing, adjusting and balancing will be showcased as the first step in achieving a high performance building.

LEARNING OBJECTIVES:

1. Understand how energy is used in existing buildings
2. Identify how big the energy savings opportunities are
3. Gain insight into energy management in context of human performance
4. Learn how testing, adjusting and balancing can reduce your operating costs

AUDIENCE: INTERMEDIATE | CEU: 0.1

Operations and Maintenance

W2.2C  **Preventing Wind Load Building Damage & Collapse**

Room: 230 C

Presenter(s): Dan Mazzei, Associate, Wallace Engineering Structural Consultants

Today's code wind loads (used to design buildings) are based on a 3-second gust. However, record wind events do occur that can exceed this specified design criteria. The presentation will cover the history of wind loads, causes of collapse such as severe wind, poor design, poor maintenance, building vulnerabilities and progressive collapse. Hurricane and tornado loads will also be discussed. This discussion will provide an outline for the steps necessary to understand how a severe wind event will affect your building.

LEARNING OBJECTIVES:

1. Evaluate wind load, wind load history and how to calculate wind loads
2. Understanding hurricanes, tornados, safe rooms and shelters
3. Determine building vulnerabilities and if excessive wind load, poor design or poor maintenance caused building collapse
4. Identify factors determining roof repair or replacement

AUDIENCE: INTERMEDIATE | CEU: 0.1

Technology, Operations and Maintenance

W2.2D **Technology and Maintenance Planning**

Room: 230 D

Presenter(s): Bill Conley, RWC, President/Principal-in-charge, Conley Group

A comprehensive case study will demonstrate how vision, program development experience and technology helped a large municipal utility to build a ten-year management plan. This plan proactively centralized its maintenance program for HVAC and roofing systems on 240 buildings at 42 sites dispersed across North Central Texas.

LEARNING OBJECTIVES:

1. Learn how large, multi-site building inventories can be effectively managed with a centralized maintenance control program
2. Show how maintenance needs and costs for most building systems are predictable over a 5-to-10 year period
3. Understand that building system reliability and performance must be proactively managed in order to optimize service life and maintain asset value
4. Explain how technology allows for effective data assimilation updates and access to plan while tracking maintenance programs

AUDIENCE: INTERMEDIATE | CEU: 0.1

Building Automation

W2.30A **The Integrated Office Space**

Room: 330 A

Presenter(s): Will Podgorski, Senior Product Manager, Room Automation Controls, Siemens Building Technologies, Inc.

This presentation will introduce the concept of Total Room Automation (TRA) and how unique a solution this is for your typical integrated office space. TRA combines room HVAC, lighting and/or shading systems into one, seamless package. As one solution instead of three, TRA cuts initial product costs, installation costs, and ongoing operating costs, while increasing room energy efficiency and providing optimal comfort for room occupants. Room occupants have more visibility and direct input into maintaining a comfortable space and providing energy savings for their company.

LEARNING OBJECTIVES:

1. Understand the effectiveness and efficiencies of coordinating HVAC, Lighting, and Shading in one room automation device
2. Describe how the various data or information from each of the disciplines (i.e., heating/cooling, lights, and blinds) interact to cause energy savings
3. Relay the importance of the typical building occupant to effectively control and proactively support energy saving concepts for their company

AUDIENCE: BEGINNER | CEU: 0.1

Leadership, Operations and Maintenance

W2.30B **Compliance Training of Hospital Vendor Employees for Infection Control**

Room: 330 B

Presenter(s): Thom Wellington, CEO, Infection Control University

To reduce the risk of HAIs, which are now claiming more lives annually than AIDS, breast cancer and car accidents combined, all vendors and healthcare staff

should become more familiar with CMS and CDC compliance standards, the impact of HAIs to patient safety and the educational training programs that are available to all healthcare staff and vendors.

LEARNING OBJECTIVES:

1. Understand CMS and CDC compliance surrounding infection control awareness and the impact of HAIs
2. Review how using cloud technology can save time, educate deeper and improve vendor safety in your facility
3. Observe how great leaders inspire their teams - lessons from great entrepreneurs that you can quickly incorporate to drive positive change in your team
4. Review how construction and maintenance teams understand how and why their work impacts the safety of patients

AUDIENCE: INTERMEDIATE | CEU: 0.1

Safety and Security

W2.31A **Navigating the Changes to 2015 Edition of 70E**

Room: 331 A

Presenter(s): Dennis Walker, Vice President of Operations, American Trainco

This presentation will focus on the biggest changes found in the 2015 edition of 70E from the previous edition. We will examine what those changes are and how they affect your facility.

LEARNING OBJECTIVES:

1. Understand what the changes are in the latest edition of 70E are
2. Learn how the changes affect your facility
3. Assess how electrical safety standards can be applied at your facility

AUDIENCE: INTERMEDIATE | CEU: 0.1

Technology

W2.31B **Data Center Total Cost of Ownership vs. Risk**

Room: 331 B

Presenter(s): Mark S. Evanko, Principal, BRUNSPAK

The data center presentation focuses on providing comprehensive vendor neutral solutions that analyze total cost of ownership vs. risk. The continued 2014/2015 trends of data security breaches and uptime interruption of third party providers are reviewed in detail. New regulations regarding liability are considered and reviewed.

LEARNING OBJECTIVES:

1. Specify what a data breach means to me and/or my enterprise? What are the liabilities associated with data centers that have data hacked and/or stolen?
2. Discuss if third party data center providers should be liable for damages
3. Identify specific examples of 2014/2015 data center integrity issues
4. Review the recent trends by government, corporations, universities and non-profits to protect their data center operations

AUDIENCE: INTERMEDIATE | CEU: 0.1

10:00 AM

Leadership

W3.2A Building a Better Business Case for Your Facilities Master Plan

Room: 230 A

Presenter(s): Jim Turner, Director, Facilities Solution, Markon Solutions

Budget pressures are nothing new to facilities managers, whether they work in a corporation or the public sector. This session discusses an approach to developing a facilities master plan that will help make sure the portfolio supports the organization's overall strategic goals, allowing managers to prioritize their operational and financial activities related to each property. Progressing from the first step: developing the asset inventory, through asset strategic alignment, identifying opportunities, developing business cases for projects, and crafting budget strategies, the facilities master plan culminates with an implementation road map with timelines and suggested activities.

LEARNING OBJECTIVES:

1. Learn how to collect and analyze comprehensive facilities data and compare it to relevant facilities benchmarks
2. Learn how to identify opportunities to minimize financial shortfall and reduce the deferred maintenance backlog

3. Construct a business case model that can be used to pursue opportunities and justify future facilities funding requests
4. Create a road map to implement the facilities master plan

AUDIENCE: INTERMEDIATE | CEU: 0.1

Leadership

W3.2B A Recipe to Tighten Up Those Performance Gaps

Room: 230 B

Presenter(s): Peter Stroup, PE, Director of Facilities, Harvard Medical School

This session will focus on closing performance gaps and achieving your vision from the owners perspective. This recipe will discuss the successful partnering with an FM consultant- how to get there and make it worthwhile.

LEARNING OBJECTIVES:

1. Review how to evaluate consultants motives
2. Understand the value that consultants can bring to the organization
3. Verify that owners typically are not the best diagnosing internal issues internally
4. Identify the pros and cons in working with a consultant

AUDIENCE: INTERMEDIATE | CEU: 0.1

Safety and Security

W3.2C Implementing NFPA 70E for Arc Flash Safety

Room: 230 C

Presenter(s): Jay Smith, Executive Vice President, Lewellyn Technology

The practical application of NFPA 70E to real-world electrical safety programs and OSHA compliance can be confusing and at times overwhelming. In this intermediate-level presentation, attendees will be equipped with the knowledge and perspective needed to implement this standard for electrical safety in the workplace, and keep their employees safe from electrical hazards.

LEARNING OBJECTIVES:

1. Learn what the changes are in the NFPA 70E 2015 edition
2. Review how OSHA and NFPA 70E work together
3. Learn the changes that follow NFPA 70E implementation
4. Discuss the steps to completing an Arc Flash Hazard Analysis

AUDIENCE: INTERMEDIATE | CEU: 0.1

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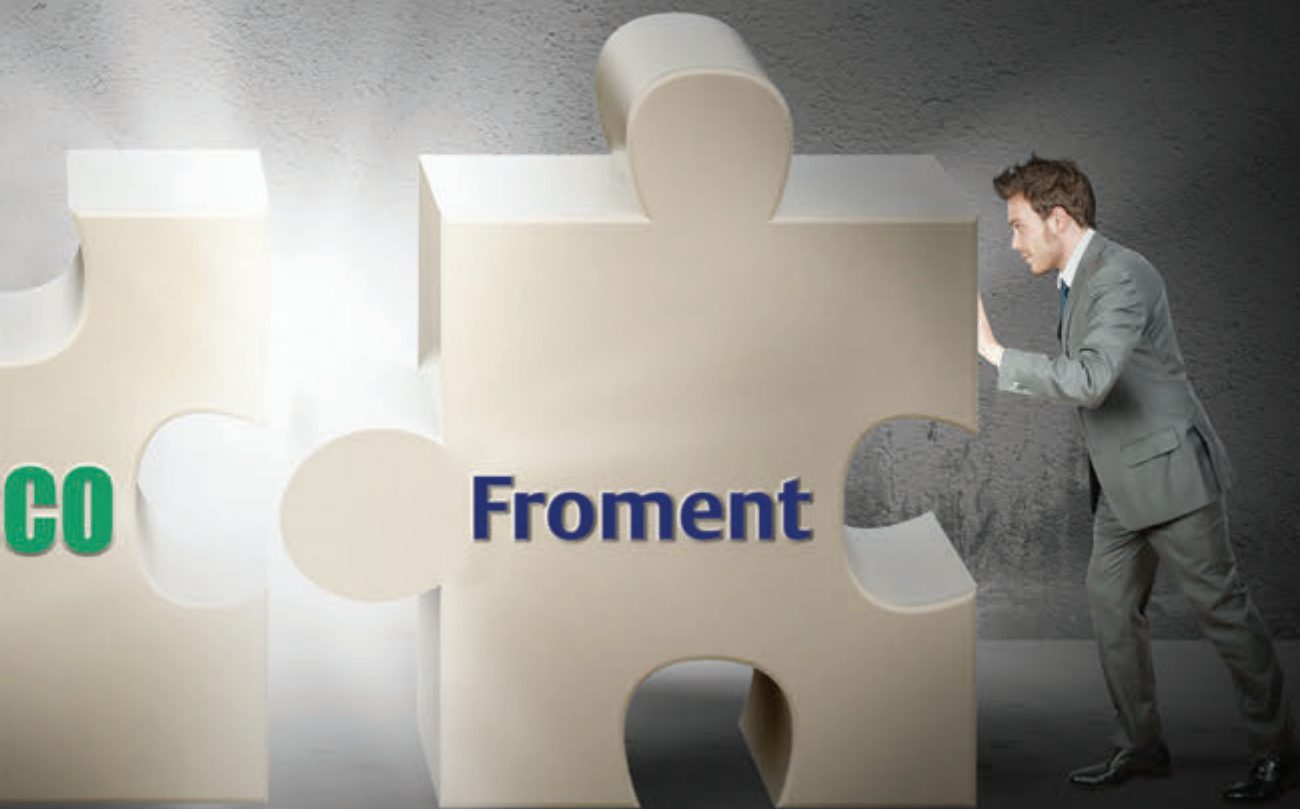
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Safety and Security

W3.2D Crisis Communications: Always Acknowledged, Never Planned or Trained

Room: 230 D

Presenter(s): Bo Mitchell, President and CEO, 911 Consulting

All the crisis plans your workplace is supposed to have require crisis communications with internal and external audiences. Yet most employers have not planned, trained, drilled or exercised these important procedures and systems - emergency, disaster recovery, business continuity, pandemic or crisis media plans. As Sandy Hook and Ferguson proved, respectively, your management can do this right and protect the brand; or do this wrong and all get slammed. Crisis communications cut across all your plans. This presentation will focus on the tactical and strategic communications that are required by law; mandated by standards and best practices.

LEARNING OBJECTIVES:

1. Review your crisis communications needs
2. Explain the benefits of planning, training, drills and exercises
3. Understand how a lack of crisis communications can result in hurt personnel or a damaged reputation
4. Learn how to fix this thereby making plans far more effective

AUDIENCE: INTERMEDIATE | CEU: 0.1

Building Automation

W3.30A BACnet Physical Connectivity

Room: 330 A

Presenter(s): Coleman Brumley, Software Architect, PolarSoft

This presentation will cover: Master-Slave/Token Passing (MS/TP), ARCnet, Ethernet, ZigBee, IPv4, and IPv6. At the end of this presentation, attendees will have learned what each of these physical mediums means and some deployment scenarios for each one.

LEARNING OBJECTIVES:

1. Identify each of the BACnet physical connectivity options
2. Discuss how to combine BACnet physical networks
3. Discuss how to combine BACnet with different protocols
4. Discuss deployment scenarios for each of the BACnet physical connectivity options

AUDIENCE: BEGINNER | CEU: 0.1

Sustainability, Energy

W3.30B LED Lighting: The Antidote to All the Confusion

Room: 330 B

Presenter(s): E. W. Dovel, VP, Public Sector, Harris Lighting

LED lighting represents the most exciting and confusing technology for building operators today. There are new players everyday in the industry and the confusing tales they sometimes spin are difficult to understand. This

session will provide typical marketing examples and questions to ask when wading through such marketing. It will provide those questions through education of terms like rated life, warranty, efficiency and efficacy.

LEARNING OBJECTIVES:

1. Review the questions to ask from LED vendors
2. Understand the difference between rated life and warranty
3. Discuss a comparison of the economics between current technology and LED
4. Clarify the path to future LED efficiency

AUDIENCE: BEGINNER | CEU: 0.1

Operations and Maintenance

W3.31A Operating Cost Reduction Using Combined Heat & Power

Room: 331 A

Presenter(s): Terence Waldron, President, Waldron Engineering & Construction

The session will define the economic benefit of applying combined heat and power to your data center to reduce operating costs. The session will touch on how combined heat and power is able to achieve the savings. There will be a case study utilized as an example and tools provided to determine if your data center can benefit economically from the application of combined heat and power.

LEARNING OBJECTIVES:

1. Classify what is combined heat and power
2. Define technologies that make combined heat and power
3. Describe how combined heat and power achieve savings
4. Review if combined heat and power is a possibility for your facility

AUDIENCE: INTERMEDIATE | CEU: 0.1

2:10 PM

Leadership

W4.2A Essential Facility Compliance for the New Healthcare Executive

Room: 230 A

Presenter(s): David Stepelevich, CHFM, Vice President, Healthcare Building Solutions

If you're new to healthcare facility management, or responsible for healthcare occupancy in your building, this program will help you in assessing how compliant your facility is and what to look for as you tour your facility. Compliance in healthcare is more stringent now than ever and will impact your facility's bottom line. Upon conclusion of the session, you'll have a basic understanding of the most common pitfalls that facility managers will face in their healthcare facility.

LEARNING OBJECTIVES:

1. Clarify the important non-compliance items in your environment of care plan
2. List some of the most challenging physical environment standards
3. Identify interim life safety measures
4. Review best practices for emergency generator testing

AUDIENCE: INTERMEDIATE | CEU: 0.1

Technology

W4.2B How Intelligent Building Technology Can Impact Your Business by Reducing Operating Costs

Room: 230 B

Presenter(s): Neil Malde, Energy Solutions Engineering Leader, Trane Commercial Systems

Attendees will learn how trends in smart, connected products are transforming value creation for building managers and owners to allow them to focus on predictive/preventive or even reliability-center maintenance rather than reactive maintenance. Intelligent building services combine technology, analytics and expertise in HVAC systems to continuously collect, interpret and act upon data from building systems and controls to optimize operational performance. This data gives business, education and healthcare leaders the tools they need to manage energy consumption, reduce operating costs, minimize their environmental impact, improve building system reliability and uptime, and resolve more problems earlier, quicker and more efficiently.

LEARNING OBJECTIVES:

1. Learn about industry and business trends driving a need for smart (intelligent) buildings
2. Learn about technology and using data to enable operating and maintenance improvements
3. Gain insights as to what's required to create an intelligent building environment in your facilities
4. Understand how creating an intelligent building will impact the organization's mission and what financial benefits will be gained

AUDIENCE: INTERMEDIATE | CEU: 0.1

Sustainability

W4.2C Designing Smart Recycling Programs for Offices & Public Spaces

Room: 230 C

Presenter(s): Alec Cooley, Director, Recycling Programs, Keep America Beautiful

While managing trash collection from the workplace and public areas is about straightforward operational logistics, the success of a recycling program is largely dependent on the behavior of the individuals using the bins. Getting people to recycle correctly and avoid cross contamination is not a matter of luck or "making people care" but of designing an intelligent bin and signage infrastructure that anticipates normal behavior patterns. The presenter will discuss recently published research about recycling in office desk side settings, as well as engage the audience in a discussion about design features for recycling in public spaces.

LEARNING OBJECTIVES:

1. Review knowledge gained from research about behavior that influences how people use trash and recycling receptacles
2. Understand common planning and design mistakes that lead to contaminated recycling bins
3. Learn simple but effective design and placement tips to encourage proper recycling behavior

AUDIENCE: BEGINNER | CEU: 0.1

Sustainability

W4.30B Removing Barriers to Sustainability Success

Room: 330 B

Presenter(s): Doug Payne, Senior Sales/Business Development Manager, Panasonic Enterprise Solutions Company (PESCO)

As more organizations contemplate going solar, many still find the process daunting and complex. Virtually every solar model today requires the engagement of a third-party vendor at each phase of the process. From the start, developers, facility managers, and building owners must engage with one firm for concept, one for design, another for financing, and the list goes on. This fragmented process results in cost increases, missed deadlines, and potentially stunts long-term growth and development. This presentation will discuss the four main stages of a solar installation - development, financing, construction and commissioning, and operations and maintenance-and address the current complexities in solar system transactions and how to integrate the process to achieve solar success-efficiently and cost-effectively.

LEARNING OBJECTIVES:

1. Understand how to remove barriers to going solar and achieve solar success efficiently and cost-effectively
2. Streamline the process related to structuring, negotiating and signing PPAs

3. Indicate how to structure solar deals to consider long-term risk such as operations and maintenance warranties and production guarantees
4. Analyze and interpret new metrics for evaluating return on investment

AUDIENCE: BEGINNER | CEU: 0.1

Technology

W4.31B Protecting Your Facility from Power Failure

Room: 331 B

Presenter(s): Michael Pope, Director of Education, EGSA

This session will provide an overview of the reasons for the increasing rate of utility power failures and the challenges facing facilities during power failures. Loss of electrical power has many implications: closing a facility for the duration, security issues, lost production, loss of perishable good, physical discomfort, etc. Many facilities are protected from costly power failures by emergency or back-up generator sets. The Electrical Generating Systems Association (EGSA) will present important information to facility managers that have invested in, or that are considering investing in an emergency generator set.

LEARNING OBJECTIVES:

1. Understand reasons for the increasing incidents of utility power failures
2. Review the selection of emergency generator sets

3. Learn some important considerations regarding a generator set installation
4. Understand how EGSA's educational programs can be a valuable resource for facility managers

AUDIENCE: INTERMEDIATE | CEU: 0.1

3:10 PM

Leadership

W5.2A NFMT Shark Tank

Room: 230 D

Presenter(s): NFMT Attendees

Welcome to NFMT's Shark Tank! This interactive session will allow groups to brainstorm the best way to pitch facilities management projects to the "sharks". Understand the key points and financial numbers you will need to make a successful pitch. A few lucky groups will be able to pitch live to the sharks. Learn real life skills to take back and use when pitching upper management.

LEARNING OBJECTIVES:

1. Learn the information needed for a successful pitch
2. Review what numbers senior management might ask for regarding new projects
3. Comprehend the negotiating tactics involved with pitching new projects

AUDIENCE: BEGINNER | CEU: 0.1

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www.emsl.com

EMSL Analytical is a nationally recognized and locally focused provider of environmental, indoor air quality (IAQ) and materials testing services and products to professionals and the general public. The company has an extensive list of accreditations from leading organizations as well as state and federal regulating bodies. Visit www.EMSL.com for more information.

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Booth# 919
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Facility Engineering Associates P.C. (FEA)

Booth# 321
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Fairfax, VA 22033
703-591-4855
www.feapc.com

Facility Engineering Associates (FEA) was founded in 1992 to support owners and managers of existing facilities and to help clients maintain their assets with practical engineered solutions. Since then, FEA has grown into a national engineering and facility management consulting firm whose education and experience allows us to deliver the answers you need, not just observations.

FacilityDude

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FacilityDude provides online tools for maintenance, energy and business operations. Our solutions provide the tools to manage work orders, preventive maintenance scheduling, forecast facility needs, analyze utility bills, control inventory and more. Our web-based platform is scalable to meet the needs of any size organization, and is dedicated to helping clients increase efficiency, improve service, reduce costs and liability exposure.

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IFMA is the world's largest and most widely recognized international association for facility management professionals, supporting 24,000 members in 105 countries. Formed in 1980, IFMA certifies professionals in facility management, conducts research, provides educational programs, and produces World Workplace, the world's largest facility management conference and exposition. For more information, visit the IFMA press room or www.ifma.org.

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The Lightning Protection Institute is a nationwide not-for-profit organization founded in 1955 to promote lightning protection education awareness and safety providing the best possible quality in both materials and installation practices for maximum safety. LPI certifies members through our testing program as Master Installers. LPI-IP provides field inspection of completed installations to the national standards.



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Matting By Design

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National Fire Sprinkler Association

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www.scrantonproducts.com

Scranton Products manufactures toilet, shower and dressing partitions, lockers, benches and vanity tops all made from recycled HDPE solid plastic. These are low maintenance products that are resistant to mildew, odor and graffiti, plus they never need painting. All Scranton Products are warranted for 25 years and will never rust, dent or delaminate.



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Sealoflex Inc.

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www.sealoflex.com

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Securitas Security Services USA, Inc.

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973-397-2251
www.securitasinc.com

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Sodexo

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Spring City, PA 19475
610-569-4224
www.springcity.com

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Square Scrub

Booth# 801
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Jonesboro, AR 72403
800-557-6822
www.squarescrub.com

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Stanley Access Technologies

Booth# 729
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443-597-8060
www.stanleyaccesstechnologies.com

Stanley Access provides service, maintenance, and installation of all types of automatic and manual pedestrian doors. Customizable maintenance programs are available to fit the customers needs. Stanley also services and repairs all competitor door systems.

Stanley Steemer International

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1-800-steemer
www.stanleysteemer.com

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Sustainable Workplace Alliance, The

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Fort Meade, FL 33841
863-223-8128
www.sustainablewp.org

The Sustainable Workplace Alliance is federally funded by a DOT grant and an OSHA grant. Therefore our training is provided at no-cost to every attendee. Our DOT grant provides Haz-Mat Instructor Training so that you can become a qualified trainer at your own organization.

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Test Products International Inc., a Beaverton, OR, based corporation, designs and manufactures high quality hand-held test and measurement equipment for professionals and technicians worldwide. A wide ranging product offering, including vibration monitoring, gas detection, combustion, IAQ and other industrial instruments is what makes TPI unique. For additional information on all of our quality products please visit www.testproductsintl.com, and test the TPI advantage!

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Carrier Rental Systems	517

Restroom Products/Systems

Microguard	723
Scranton Products	300
WellBeing Hygiene	803

Roofing

AcryLabs	520
American Anchor	326
CHEM LINK	920
CIRSCO, Commercial Industrial Roof Services Co.	421
Conley Group	226
CP Rankin Inc. Roof Management & Contracting	915
D.C. Taylor Co.	722
DaVinci Roofscapes	921
Facility Engineering Associates P.C. (FEA) ..	321
Guy Roofing	903
North American Roofing Services Inc.	620
Versico Roofing Systems	806
Xtraflex by Polyglass	121

Safety Products

American Anchor	326
Avian Flyaway Inc./Bird Relocation	821
D.C. Taylor Co.	722
Fire & Life Safety America	906
Fulham Co. Inc.	316
JLG Industries Inc.	501
Leading Edge Safety LLC	328
Lightning Protection Institute	829
Matting By Design	208
National Fire Protection Association	106
Palm Beach R & D Inc.	123
PS Doors	107
Safety Management Systems, Inc.	925
Salisbury by Honeywell	812
Tri-Chem	824
US Weight, Inc.	922
Wooster Products	102

Security/Access Control

Axis Communications	909
CAST Lighting LLC	109
Club Car	706
Connect-Air, A Genuine Cable Group Co.	617
EasyKeys.com	201
Marks USA	807
Securitas Security Services USA, Inc.	913
SELECT Hinges	820
Stanley Access Technologies	729
TownSteel Inc.	206
US Weight, Inc.	922

Signage

Arete Industries	113
Cornelius Signage	214
Directional Systems	117

Software

Blue Book Network, The	406
EPAC Software Technologies Inc.	317
FacilityDude	712
Maintenance Connection	607
Mintek Mobile Data Solutions	516
Optergy	513
Safety Management Systems, Inc.	925
TMA Systems LLC	312
Woofgang Solutions	426

Sustainable Interior Products

Arete Industries	113
Bettinger West Interiors Inc.	427
Class A Matting	320
Connectrac	306
Construction Specialties Inc.	202
Max-R	420
Millicare Carpet and Textile Care	212
Parkland Plastics	118
Scranton Products	300
WellBeing Hygiene	803

Timekeeping Systems

Innovation Wireless	309
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Training/Education

<i>Building Operating Management Magazine</i>	98
CE Maintenance Solutions LLC	417
EMSL Analytical Inc.	524
<i>Facility Maintenance Decisions Magazine</i>	98
Facility Engineering Associates P.C. (FEA) ..	321
ICB/TABB	713
IFMA (International Facility Management Association)	424
Lewellyn Technology	606
Lightning Protection Institute National Fenestration Rating Council (NFRC)	829
National Fire Sprinkler Association	825
NFMT	98
NTT Training	407
Salisbury by Honeywell	812
U.S. Department of State (OBO)	817

Utility Vehicles

Club Car	706
Polaris Industries	301
Taylor-Dunn Mfg.	200

Water Treatment

Aceto Corp.	808
ELKAY	225
Holiday House Distributing	924
Test Products International	725
Vaughan Company, Inc.	624

Windows/window technology

National Fenestration Rating Council (NFRC)	116
WinDoor Incorporated	203

Wiring & Cabling

Connectrac	306
Lightning Protection Institute	829
Trystar	707

FUTURE EVENTS

NFMT Orlando is just one in a suite of live events produced by *Building Operating Management* and *Facility Maintenance Decisions* Magazines.

BUILDING OPERATING MANAGEMENT'S NFMT[®]2016

NFMT

The flagship event is held every spring in Baltimore, MD. With over 120 conference sessions offered during the three day event, NFMT touches on important topics like energy and technology along with the softer side of the industry like leadership and mentoring. In the expo hall you'll find over 500 vendors with the latest and greatest technologies and products.

www.NFMT.com/Baltimore

High-Performance Buildings and Workplaces

As energy prices continue to fluctuate and technology keeps advancing, it is vital to ensure buildings operate at peak performance by striking a balanced combination of energy efficiency, system optimization and occupant comfort and engagement. High-Performance Buildings and Workplaces is a complimentary conference that will focus on key high-performance concepts such as facility resilience, building commissioning, data management and analytics, energy disclosure laws, building controls, net-zero, PACE funding and more.

www.NFMT.com/HighPerformance



BUILDING OPERATING MANAGEMENT'S NFMT[®]VEGAS

NFMT Vegas

NFMT Orlando will be back in 2017 but next year we hope you will join us in Las Vegas for the return of NFMT Vegas, November 1-2, 2016. NFMT Vegas is a complimentary two-day event that focuses on many of the same themes from NFMT Orlando like sustainability, leadership and career development, maintenance and operations, and safety and security.

www.NFMT.com/Vegas

Future Event Dates 2016

NFMT 2016

March 22-24

Baltimore Convention Center

High-Performance

Buildings and Workplaces

May 3-4

Austin Convention Center

Critical Facilities Summit

October 3-5

Charlotte Convention Center

NFMT Vegas

November 1-2

The Mirage Event Center

criticalfacilitiesSM SUMMIT

Critical Facilities Summit

Mission critical facilities can take on a life of their own and need to be operated and managed differently than other commercial buildings. This event is tailored for the 24/7 facilities such as data centers, hospitals, laboratories and trading centers, and fosters network and peer-to-peer problem solving. Whether you are implementing DCIM, considering a colocation data center, consolidating space or looking for clarification on ASHRAE temperature recommendations – this event is for you.

www.CriticalFacilitiesSummit.com

FUN AT NFMT

We are in Orlando, so it can't all be business! Here are some great opportunities to have fun while at NFMT Orlando.



2:00 – 3:00 PM

NETWORKING PARTY

Tuesday ■ Expo Hall



4:10 – 6:30 PM

WOMEN IN FACILITIES
MANAGEMENT PANEL AND
RECEPTION

Tuesday ■ Sunburst Room



6:00 – 8:00 PM

YOUNG PROFESSIONAL
RECEPTION

**Tuesday ■ Rosen Plaza
Mezzanine Balcony**



AFTER HOURS

Check out the Guest Services Information Desk, located in the middle of the Orange County Convention Center West Building, for discount Orlando attraction tickets, as well as Orlando attraction guides and information.



POINTE ORLANDO

Conveniently located across the street from the Rosen Plaza Hotel, Pointe Orlando offers dining, shopping and entertainment opportunities after NFMT

Orlando is over for the evening. Restaurants include The Capital Grill, Taverna Opa, Cuba Libra, B.B. King's Blues Club plus many more.

The BIG STUFF Tour:



Join us for a mini-seminar and facility tour which gives participants a quick look at the massive scale of equipment required to run the Orange County Convention Center. With over 7.1 million square feet of building space, it takes a lot to keep 1.4 million visitors comfortable during the 200 client events hosted here each year. Join us to see how we strive to make it all work. **Advanced Registration Required.**

Tuesday 8:00 AM

ALTERNATIVE AND RENEWABLE ENERGY PRODUCTION

Lessons learned from large commercial scale energy production programs.

- » Solar PV
- » Solar Thermal
- » Other

Tuesday 3:00 PM

THE SCALE OF BIG BUILDINGS WITHOUT BIG BUDGETS

Discussion of the unique issues related to large buildings and campus complexes.

- » Lighting
- » HVAC & Chilled Water
- » Electrical
- » Life Safety
- » Renovations and Capital Projects
- » Other

Wednesday 2:00 PM

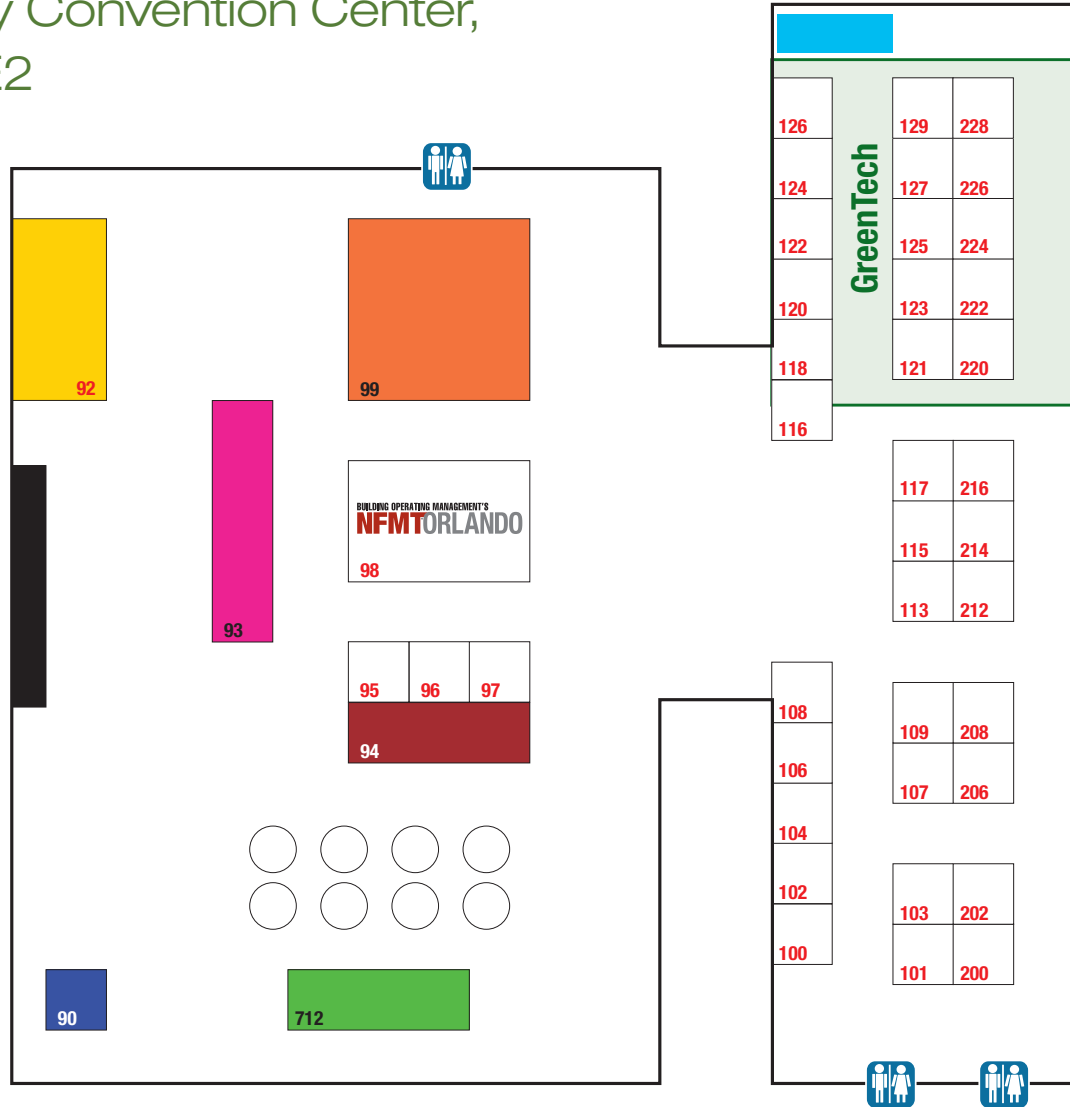
HIGH PERFORMANCE MATURE BUILDINGS

How to achieve best practices using tools like LEED O+M as a guide when the buildings you manage are mature and have evolved over time.

- » Sustainable Sites/Campus Wide
- » Water
- » Energy
- » Materials
- » Regional Focus Issues










EXPO HALL MAP

Orange County Convention Center,
West Hall F & E2



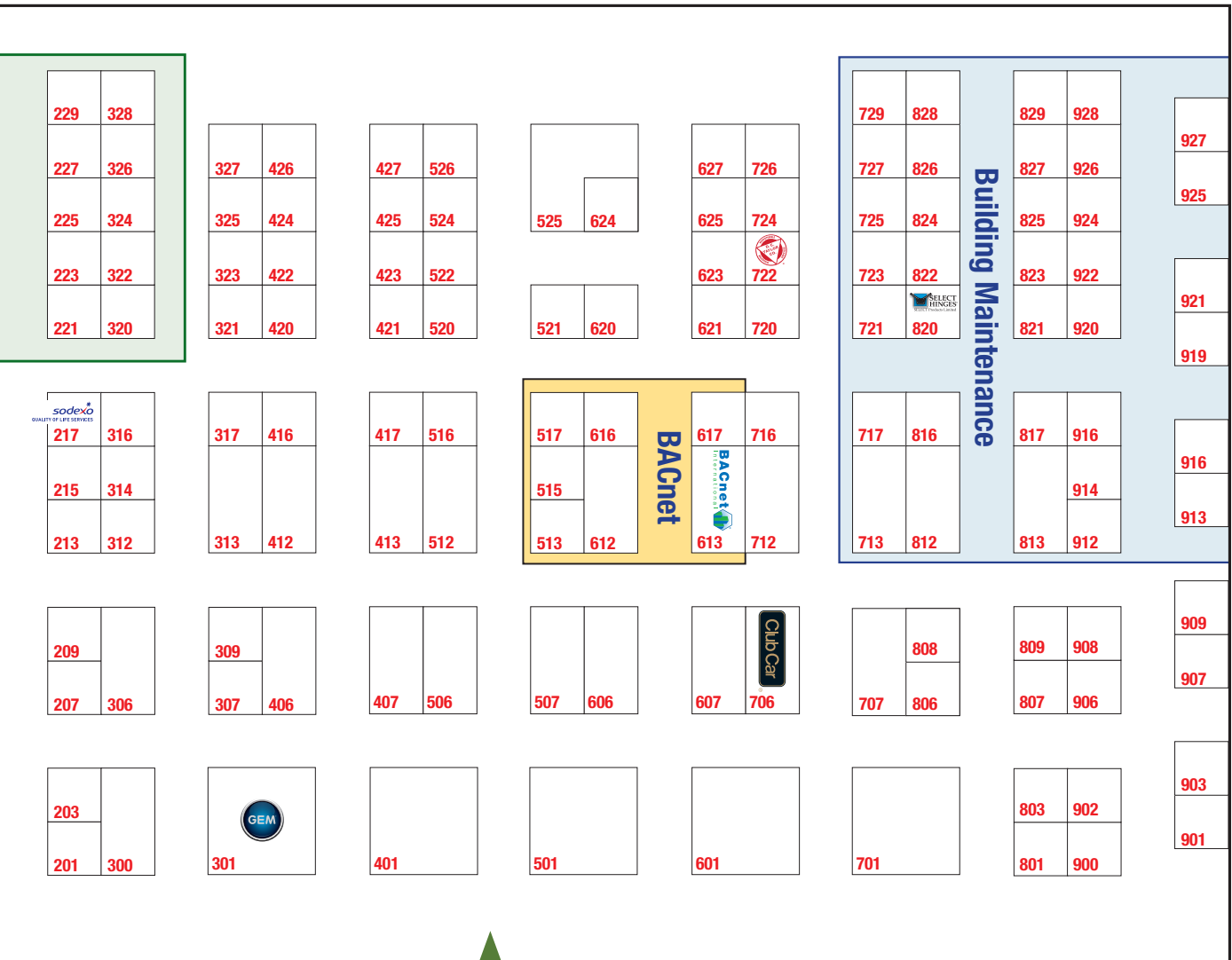
BUILDING OPERATING MANAGEMENT'S NFMT[®]ORLANDO

KEY

-  Restrooms
-  NFMT Cafe
-  Main Stage
-  Exhibitor Service Desk
-  2016 Space Selection
-  Quick Fire Theater
-  Membership Lounge
-  Charging Station
-  Exhibitor Lounge

Sponsor Booths

- BACnet International..... 613
- Club Car..... 706
- Polaris Industries 301
- D.C. Taylor Co..... 722
- Sodexo 217
- SELECT Hinges 820
- Building Operating Management*..... 98
- Facility Maintenance Decisions*..... 98



Entrance

Expo Hall Events

TUESDAY

11:00 am – 3:00 pm Expo Hall Open

1:45 pm BACnet International Awards and \$1,000 Grand Prize Drawing (Main Stage)

2:00 – 3:00 pm Networking Party

WEDNESDAY

11:00 am – 2:00 pm Expo Hall Open

1:45 p.m. \$1,000 Grand Prize Drawing (Main Stage)

ADVERTISER INDEX

Advertiser Name	Booth #	Ad Page#
ABB Inc.	506	7
Advanced Manufacturing & Power Systems (AMPS), Inc.	912	21
ASCO Power Technologies	401	24-25
BACnet International	613	3
Club Car	706	C2
D.C. Taylor Co.	722	15
Maintenance Connection	607	23
NFMT	98	40
NFMT Membership	98	19
North American Roofing Services Inc.	620	27
Polaris Industries	301	C4
TownSteel Inc.	206	17
Viconics Technologies Inc.	616	27

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NFMT[®]

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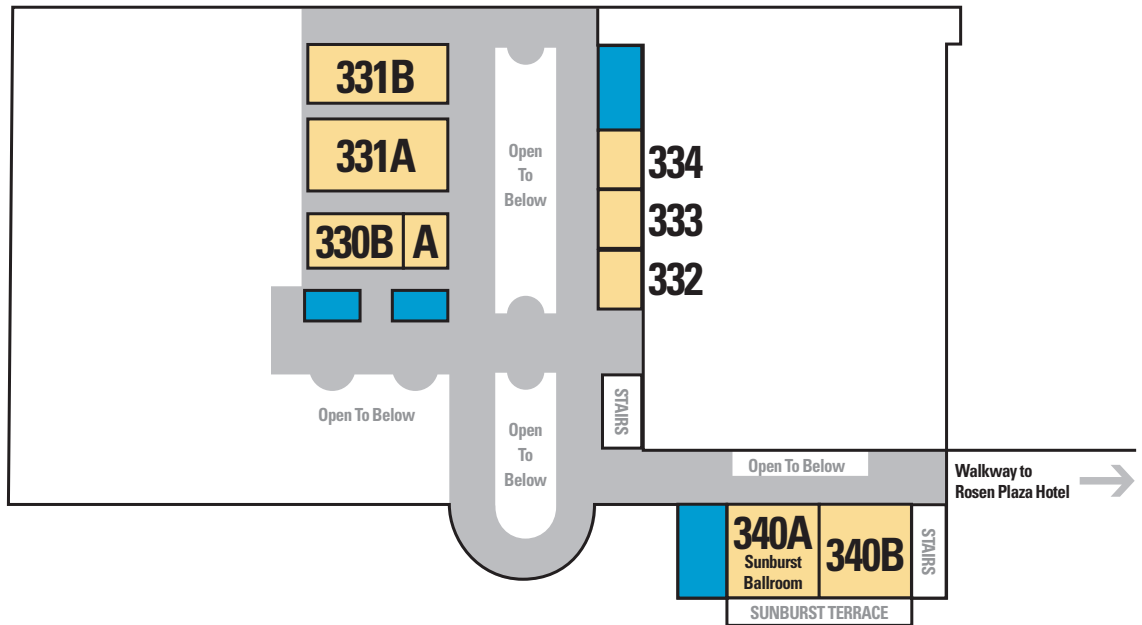
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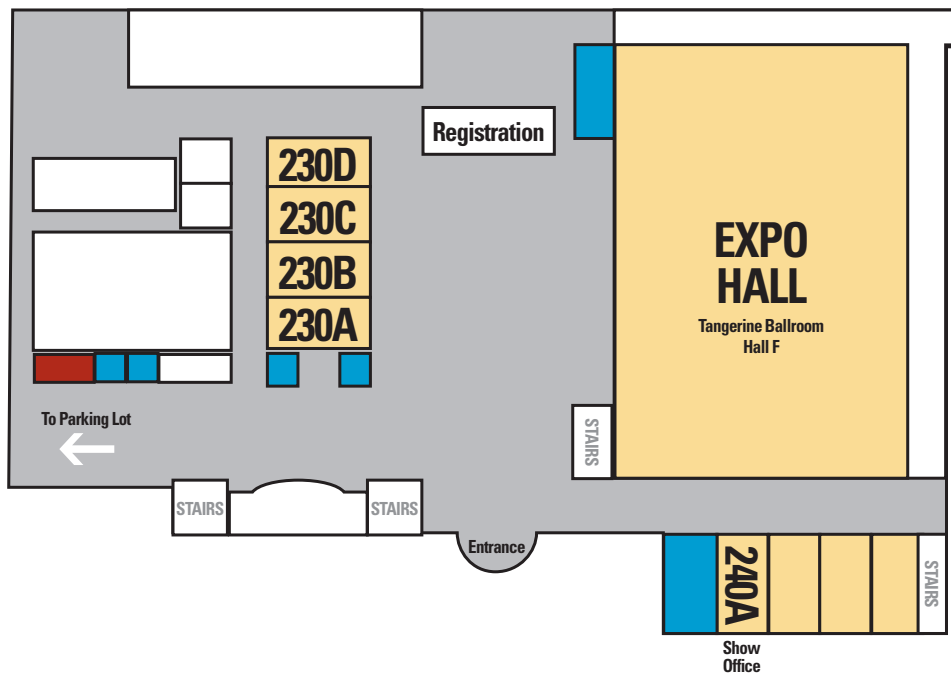
ROC Exhibitions
 1963 University Lane
 Lisle, IL 60532
 630-271-8210

CONFERENCE MAP

Level III



Level II



340A - Women in Facilities Management Panel & Reception

331A - Tuesday General Session: What Would FMs Do: How Facility Managers Navigate Sticky Situations

240A - Show Office/Speaker Ready Room

 Restrooms

 Elevator

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SMARTER WAY TO MOVE



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main entrance.