



**FIRST PRIORITY®  
PREPAREDNESS PROGRAM**

**PAUL DAVIS**  
RECOVER • RECONSTRUCT • RESTORE  
**NATIONAL**







## Paul Davis National First Priority® Program

The Paul Davis National First Priority® program was developed to anticipate and respond to the needs of risk managers, property managers, strategic practice groups, and facilities directors. **In the event of an area-wide catastrophe, membership in the Paul Davis First Priority® Program gives you priority response status over non-members to start your recovery as soon as possible.**

Paul Davis National provides our First Priority® clients with a range of services to benefit you before, during, and after disaster strikes. Our goal is to help you minimize loss of business and use of your facilities by using proactive planning, ongoing communications, project management, and expert execution.

**Office Buildings**  
**Retail**  
**Hospitality**  
**Healthcare Facilities**  
**Municipal/Government**  
**Educational**  
**Residential Complexes**  
**Manufacturing/Industrial**

- **Pre-loss Planning:** Working with you, we assess key areas in the pre-loss planning stage including location information, existing emergency plans, and key contacts. This allows us to tailor a response plan that anticipates the specific needs of your operation.
- **Business Continuity Planning:** When a loss occurs, your main objective is to minimize loss of business. We will identify the factors that can affect business continuity and will make recommendations for specific actions to be taken immediately following a disaster.



Water Damage



Fire Damage



Storm Damage

- **Ongoing Communications:** We maintain ongoing communications with the key contacts for individual sites, as well as your corporate headquarters. Updated contact lists, including insurance carrier personnel, are maintained on a regular basis.
- **Single Source Accountability:** First Priority® clients have a dedicated account manager to handle planning, invoicing, communications, and insurance carrier reporting requirements.

## First Priority®: The Benefits to You

- **Expedited mitigation work prevents further damage**
- **Minimized loss of business**
- **Your program is tailored to fit your company's needs**
- **Pre-loss planning saves time and money**
- **Convenient, single-source accountability**
- **No need to manage multiple contractors**
- **Peace of mind, knowing that a plan is in place**
- **Storm tracking/advanced alert system**
- **First Priority® online communication portal**

### Paul Davis National

As nationally recognized property restoration experts, Paul Davis National is committed to providing the highest quality mitigation, restoration, reconstruction, and emergency services for your property portfolio. Paul Davis National provides these services, along with additional programs, to commercial clients across the United States. With the financial stability of Paul Davis and the ability to leverage more than 380 locations, the company is well situated to meet your needs.

When a loss happens, it is imperative that the situation be brought under control quickly and effectively in order to prevent further damage and to hasten the road to recovery. This is the objective for which the company was created. Superb emergency management and loss containment requires experienced professionals for the most positive outcome. It requires an organized system and a culture geared toward consistently meeting those requirements. Paul Davis National is that solution.

## OUR SERVICES

Losses of any size or type  
 Structural stabilization  
 24/7 Emergency response  
 Debris removal  
 Reconstruction  
 Environmental  
 Document restoration  
 Safety and security measures  
 Emergency power sourcing  
 Contents packout, cleaning and restoration  
 Complete documentation



**For more information about the  
 Paul Davis National First Priority® Program  
 and how to become a  
 First Priority® client, please contact us:**

**(888) 222-4122**  
**info@pdnational.com**

**pdnational.com**





## R.E.S.T. ASSURED

**Responsive**

**Expert**

**Scalable**

**Transparent**