

# MISSION

BRAVO! Group Services will energetically partner with clients to relentlessly deliver superior customer service, cost-savings and turnkey, innovative building service solutions day in and day out. We see each new day as another opportunity to strengthen our relationships and protect the client trust we strive so hard to earn.



## PROFESSIONAL SERVICES

Certified, Trained & Uniformed

- Janitorial/Housekeeping Services
  - Concierge & Day Porters
  - Mailroom/Shipping & Receiving
  - Pantry/Kitchen & Appliance Detailing
  - Critical Environments
- Trained, Certified & Gowned*

## FLOOR CARE SERVICES

Minimum of 1,000 SF

- Carpet Extraction & Shampoo
- Hard Floor Refinish, Scrub, Buff & Polish
- Data Room Raised Floor & Antistatic Cleaning
- Natural/Stone Polishing

## SECRET CLEARANCE CONTRACTOR

Cage Code 316L0



## TECHNICAL SERVICES

Certified, Trained & Professional

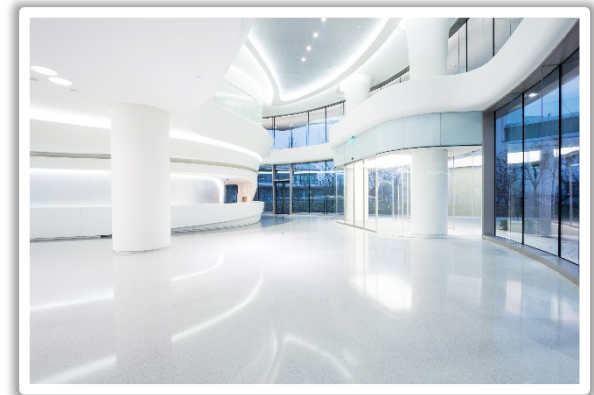
- Electrical License #9747A
- HVAC Service & Repair
- HVAC Preventative Maintenance
- HVAC Design & Build
- Maintenance Engineers
- Stationary & Roaming Engineers
- Tridium Building Controls
- Security Systems
- Access Control Systems
- Fire Alarm Systems

### **24-Hour Emergency Services**

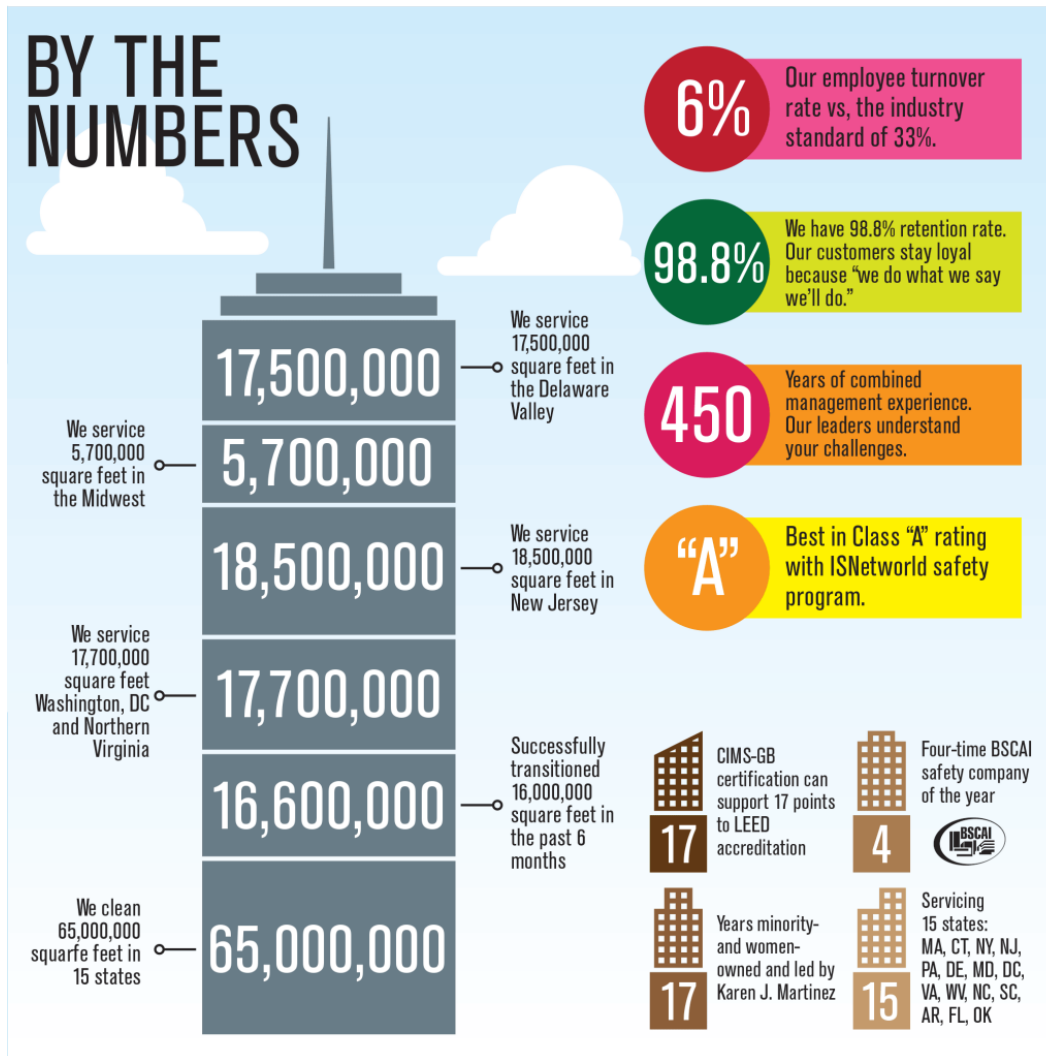
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866-OH-BRAVO

# Facility Support Services

**Service.**  
**Transparency.**  
**Trust.**



# Elevate Your Service From Good to Great



## Quality Assurance

BRAVO! will continuously improve our delivery system by making data-driven improvements. By focusing on process improvement, we will increase service quality and minimize deficiencies. As a result, your company will receive optimal value. We will achieve these outcomes by using a comprehensive Quality Assurance (QA) Program which includes the following:

- Quality Inspections
- Quality Technology
- Dedicated QA Resources
- Key Performance Indicators (KPIs)
- Performance Reporting
- Potential Improvement Points

## Seamless Transitions

We will transition your janitorial service to BRAVO! in an effective, efficient, and worry-free manner; one that keeps you proactively informed and your occupants distraction free. Our proof is in the millions of square feet we have started for customers, as seen in the following examples:



## Testimonial

"We are now into "Day 3", and can report that we've not seen any reduction in the service levels and have actually been seeing service levels improve each day."

—John M. Kelley, Capital One

## Contact Us

BRAVO! Group Services  
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Green Brook, NJ 08812

1-866-OH-BRAVO

[www.bravogroupservices.com](http://www.bravogroupservices.com)