

The HVAC Industry's Premiere Servicing and Technology Leader

Carrier's service solutions encompass all the decision points in HVAC system ownership and many unique aspects of Carrier service and support. Our experts are responsive, skilled professionals who will show you Carrier's innovative service programs and help you choose the customized solutions tailored to your specific needs.

Carrier Commercial Service is Carrier's factory-authorized HVAC commercial servicing group...which brings the highest level of advanced and proven technological and building management experience to each of your projects.

Here's What Makes Carrier Commercial Service Who We Are and What We Do:

We're part of United Technologies Corporation, a world-leading provider of high-tech products and services to building systems and aerospace industries.

Our Core Values define who we are and guide every decision we make. These are Quality, Performance, Responsibility, Innovation, Customer Care and Employee Opportunity.

Our Natural Leadership stems not only from the fact that we created an entirely new and innovative product, but as we did, we set the standard in environmental responsibility. This was done while introducing many of the world's most energy-efficient heating, air-conditioning and refrigeration systems.

Sustainability and Green Buildings Our environmental commitment extends well beyond our walls into our communities and the marketplace. We're the only company in the world to be a founding member of the U.S., Argentina, China, India, Singapore and France Green Building Councils®.



Why Choose Carrier Commercial Service?

- **Customer Service:** You'll work with recognized HVAC professionals — all with a clear focus on the importance of every aspect of your investment.
- **Certified Technicians:** Our technicians are certified as Carrier Specialists or Masters — each trained through our progressive Tech360 Certification Program — on our products, customer service and thoroughly tested to our exacting standards.
- **Equipment Expertise:** As Carrier's own servicing entity, we have access to the latest engineering advancements and the most advanced technical servicing tools. Our expansive OEM service network has strategically-located offices in the United States and Canada.
- **Safety Focus:** We support a multi-faceted Environmental, Health and Safety (EH&S) management system which is rooted in our culture with stringent safety standards implemented at all levels and on your job site.
- **Standard Work Procedures:** Our Achieving Competitive Excellence (ACE) operating system brings you standardized solutions, no guesswork, no variables. We focus on quality, efficiency and consistency at your job site and in all our day-to-day business practices.

Carrier Commercial Service

Carrier Commercial Service Delivers

HVAC equipment and building controls are an investment with a potential life-span of 25 years or more. Carrier service provides 360 degree solutions to **operate, service, protect, retrofit, upgrade** and **optimize** your investment throughout its lifetime.

Here's a highlighted list which illustrates our range of capabilities:

Factory Start-Up Services

We are the only service organization authorized to start up Carrier's large water- and air-cooled equipment.

Extended Warranty Protection

Seamless coverage for affordable protection, top quality service and no budgetary surprises.

Service Agreements & Preventive Maintenance

Service options are matched to required level of coverage with all available for single and multi-year time frames.

Predictive Maintenance

Identify and correct minor problems early, before they lead to more complex and expensive repairs.

Repairs & Emergency Service

Carrier's certified technician expertise translates to quick and accurate resolution of repairs and emergencies.

Refrigerant Management Programs

Our CFC destruction and R22 conversion programs strategize, plan and execute responsible refrigerant management.

Controls and Building Management Solutions

Controls strategy, installation and upgrades for optimal energy savings and occupant comfort.

Equipment Overhaul Services

To extend the life of HVAC systems, we help plan, review and schedule the necessary service... at your convenience.

360° HVAC System Protection



Carrier Commercial Service provides complete solutions for each decision point of any building's HVAC ownership.

HVAC System Optimization

We implement this comprehensive program to renew an older HVAC system to achieve its optimal performance levels.

Equipment Modernization, Retrofit and Upgrades

Comprehensive analysis and retrofits for optimal energy savings and chiller life.

Equipment Replacement Solutions

We recommend the best time to replace equipment for optimal energy performance and financial planning.

Temporary Heating, Cooling and Power

Custom rental solutions for contingency planning, emergency and peak demand situations.

Servicing All Brands of Equipment

We bring an unmatched level of servicing expertise to all major HVAC manufacturers' equipment regardless of application.

For more information about Carrier Commercial Service, contact your local Carrier representative or go to: www.commercial.carrier.com

